Definition of Enroute Time

Policies about when to press the ENR (Enroute) button on a unit’s mobile computer terminal have varied between Area C departments. The Verdugo Task Force has adopted a single standard so statistics can be compared in a meaningful way between departments.

It was agreed that, beginning May 1, 2008, the Area C policy is that personnel may press the ENR (Enroute) button on the unit’s mobile computer terminal to indicate to Verdugo that they are enroute to an incident when all of the unit’s personnel are:

- Suited up,
- Seat-belted in, and
- Driving out of the station.

On the rare occasion when two minutes have elapsed without the ENR button being pressed, Verdugo will contact the unit via radio.

This is based on NFPA 1710 standards, which set a goal of one minute for turnout time (dispatch to leaving the station) and four minutes’ travel time for the first arriving unit (the time from leaving the station to arriving onscene). With this new clarification of policy, Verdugo statistics will start including times for dispatch to enroute, enroute to onscene, and the sum of these two: dispatch to onscene.

Respectfully,

Tracy Pansini
Area C Coordinator