LAW ENFORCEMENT ASSISTANCE REQUESTS

Purpose:
This memorandum provides the procedure for those situations where Fire/EMS personnel are on-scene of an incident, or have a Still Alarm, and law enforcement assistance is needed.

Dispatch Policy:
Upon request from a field unit for a CODE 3 (lights and siren) police department response to an active incident, the CAD incident history shall immediately be annotated with the request and the reason for the request.

Verdugo Staff shall use a Computer-Aided Dispatch (CAD) pick-up command or the memo (M) command to document the request. The incident history shall further immediately be annotated if Verdugo is advised by field personnel by radio of the police department’s arrival when actually on-scene;

This action shall also be completed by Verdugo Staff if there is a request by field personnel for the police department to “reduce code” to a CODE 2 response (no lights or sirens) with a reason;

This action shall also be completed if there is a request by field personnel for the police department to cancel their response with a reason;

If a request from a field unit for a CODE 3 police department response is for a still-alarm, an incident shall immediately be created in CAD, using the PD type code. The unit requesting a police response shall be placed on the incident, and the incident history shall be annotated as prior.