

Priority of Service for Veterans and Eligible Spouse

Eligible veterans, transitioning service members, and eligible spouses who meet Workforce Innovation and Opportunity Act (WIOA) eligibility and program requirements will receive priority of service at Verdugo Jobs Center (VJC), as described in the EDD Directive WSD24-15.

Priority of service ensures that eligible individuals receive access to services before non-eligible individuals. VJC staff are committed to helping eligible veterans, transitioning service members, and eligible spouses maximize their employment, training and placement opportunities.

Our mission is to ensure that all eligible individuals have priority access to WIOA resources and services to support them in achieving their professional goals. Priority access to services include:

- Career counseling
- Skills training
- Job placement assistance
- Supportive service

Priority of Service for veterans and eligible spouses would be established as follows:

1. First group to be served would be Veterans who are either:
 - a. Public assistance recipients *or*
 - b. Low-income individuals *or*
 - c. Basic skills deficient
2. Second group to be served would be non-veterans who are either:
 - a. Public assistance recipients *or*
 - b. Low-income individuals *or*
 - c. Basic skills deficient
3. Veterans receive priority over non-veterans among customers who are not public assistance recipients, or individuals who are low-income or basic skills deficient
4. Veterans who meet Dislocated Worker eligibility receive priority over non-veteran Dislocated workers
5. Youth who meet Youth program eligibility requirements and are veterans receive priority in all groups above in the same order and criteria as a non-youth veteran