

## Before Starting the CoC Application

You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

1. the CoC Application,
2. the CoC Priority Listing, and
3. all the CoC's project applications that were either approved and ranked, or rejected.

As the Collaborative Applicant, you are responsible for reviewing the following:

1. The FY 2024 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
2. The FY 2024 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.

Your CoC Must Approve the Consolidated Application before You Submit It

- 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2024 CoC Program Competition on behalf of your CoC.
- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

### Answering Multi-Part Narrative Questions

Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

### Attachments

Questions requiring attachments to receive points state, "You Must Upload an Attachment to the 4B. Attachments Screen." Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.

- Attachments must match the questions they are associated with—if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.

- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

## 1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

**1A-1. CoC Name and Number:** CA-612 - Glendale CoC

**1A-2. Collaborative Applicant Name:** City of Glendale/Glendale Housing Authority

**1A-3. CoC Designation:** CA

**1A-4. HMIS Lead:** City of Glendale/Glendale Housing Authority

## 1B. Coordination and Engagement–Inclusive Structure and Participation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

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1B-1.	Inclusive Structure and Participation–Participation in Coordinated Entry.	
	NOFO Sections V.B.1.a.(1), V.B.1.e., V.B.1f., and V.B.1.p.	
	In the chart below for the period from May 1, 2023 to April 30, 2024:	
1.	select yes or no in the chart below if the entity listed participates in CoC meetings, voted—including selecting CoC Board members, and participated in your CoC's coordinated entry system; or	
2.	select Nonexistent if the organization does not exist in your CoC's geographic area:	

	Organization/Person	Participated in CoC Meetings	Voted, Including Electing CoC Board Members	Participated in CoC's Coordinated Entry System
1.	Affordable Housing Developer(s)	Yes	Yes	Yes
2.	CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
3.	Disability Advocates	Yes	Yes	Yes
4.	Disability Service Organizations	Yes	Yes	Yes
5.	EMS/Crisis Response Team(s)	Yes	Yes	Yes
6.	Homeless or Formerly Homeless Persons	Yes	Yes	Yes
7.	Hospital(s)	Yes	Yes	Yes
8.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent	No	No
9.	Law Enforcement	Yes	Yes	Yes
10.	Lesbian, Gay, Bisexual, Transgender (LGBTQ+) Advocates	Yes	Yes	Yes
11.	LGBTQ+ Service Organizations	Yes	Yes	Yes
12.	Local Government Staff/Officials	Yes	Yes	Yes
13.	Local Jail(s)	Yes	Yes	Yes
14.	Mental Health Service Organizations	Yes	Yes	Yes
15.	Mental Illness Advocates	Yes	Yes	Yes
16.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes	Yes	Yes

17.	Organizations led by and serving LGBTQ+ persons	Yes	Yes	Yes
18.	Organizations led by and serving people with disabilities	Yes	Yes	Yes
19.	Other homeless subpopulation advocates	Yes	Yes	Yes
20.	Public Housing Authorities	Yes	Yes	Yes
21.	School Administrators/Homeless Liaisons	Yes	Yes	Yes
22.	Street Outreach Team(s)	Yes	Yes	Yes
23.	Substance Abuse Advocates	Yes	Yes	Yes
24.	Substance Abuse Service Organizations	Yes	Yes	Yes
25.	Agencies Serving Survivors of Human Trafficking	Yes	Yes	Yes
26.	Victim Service Providers	Yes	Yes	Yes
27.	Domestic Violence Advocates	Yes	Yes	Yes
28.	Other Victim Service Organizations	Yes	Yes	Yes
29.	State Domestic Violence Coalition	Yes	Yes	Yes
30.	State Sexual Assault Coalition	Yes	Yes	Yes
31.	Youth Advocates	Yes	Yes	Yes
32.	Youth Homeless Organizations	Yes	Yes	Yes
33.	Youth Service Providers	Yes	Yes	Yes
	Other: (limit 50 characters)			
34.				
35.				

By selecting "other" you must identify what "other" is.

1B-1a.	Experience Promoting Racial Equity.	
	NOFO Section III.B.3.c.	

Describe in the field below your CoC's experience in effectively addressing the needs of underserved communities, particularly Black and Brown communities, who are substantially overrepresented in the homeless population.

(limit 2,500 characters)

The Continuum of Care (CoC) is committed to actively engaging a diverse range of stakeholders in addressing homelessness and advancing racial equity through evidence-based practices. This includes having individuals with lived experience of homelessness serve on the CoC Board and various Committees, LGBTQ+ and racial justice advocates, youth service providers, victim service groups, faith-based organizations, local governments, and other relevant entities. Stakeholder contributions are crucial to our initiatives, such as the California Racial Equity Lab (Cal REAL), which have significantly influenced the development of the State's Action Plan. The CoC is scheduled to complete a comprehensive racial equity analysis by December 21, 2024, which will be open for community review and feedback. In Glendale, despite BIPOC individuals comprising less than 2% of the population, they are disproportionately represented among the unhoused. Currently, 27% of the CoC's unhoused population identifies as BIPOC, which is consistent with the proportion of clients housed and exceeds the 10% increase goal set by the Cal REAL Initiative. Additionally, the CoC holds a seat on the Coordinated Entry System Policy Council, managed by the Los Angeles Homeless Services Authority (LAHSA). Through our monthly meetings, the CoC aims to develop a revised VI-SPDAT tool designed to promote equity and more accurately assess the needs of marginalized groups based on feedback and recommendations made by LAHSA's Lived Experience Advisory Board.

1B-2.	Open Invitation for New Members.	
	NOFO Section V.B.1.a.(2)	
	Describe in the field below how your CoC:	
1.	communicated a transparent invitation process annually (e.g., communicated to the public on the CoC's website) to solicit new members to join the CoC;	
2.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and	
3.	invited organizations serving culturally specific communities experiencing homelessness in your CoC's geographic area to address equity (e.g., Black, Latino, Indigenous, LGBTQ+, and persons with disabilities).	

(limit 2,500 characters)

1. Glendale CoC Membership and meeting invitations are widely promoted through the city's website, email listservs, social media, and community centers and through homeless outreach programs. CoC service providers also share meeting details with participants and those with lived experience. The CoC values inclusivity, inviting diverse groups such as LGBTQ+ advocates, racial justice organizations, healthcare providers, hospitals, domestic violence support groups, veterans and youth service providers, faith-based organizations, funders, public housing agencies, school districts, local law enforcement, and others involved in homelessness prevention and resolution. Ongoing marketing and outreach efforts aim to engage demographic groups that may be less aware of available HUD resources to community to reach demographic groups that would unlikely or least likely to be aware of eligible HUD award. Funded Agencies will be expected to communicate available services via Internet, radio spots, local newspapers and through periodic virtual and in-person meetings with community groups and stakeholders.

2. The CoC conducts its meetings in public venues that are accessible under the guidelines of the Americans with Disabilities Act (ADA). Moreover, the CoC ensures that all electronic documents are made accessible, and available to individuals with disabilities upon request. In addition, all market materials are translated in multiple languages and distributed to community centers, local libraries, social services agency sites, shelters and handed out during outreach efforts. Sign Language Interpreters, Listening devices, or other auxiliary aids and/or services are provided upon request.

3. The Glendale CoC partners with community members, activists, educators, students, parents, and faith leaders to address systemic racism and inequities. We engage individuals with lived experience from underserved communities and offer training to promote equity in homelessness programming. Recently, the CoC adopted a partnership-oriented approach, including hiring a CES Homeless Outreach Coordinator representing the BIPOC within the Community Services & Parks Department. This strategy strengthens community support to address systemic issues and fosters collaboration across the system.

1B-3.	CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness.	
	NOFO Section V.B.1.a.(3)	

	Describe in the field below how your CoC:
1.	solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;
2.	communicated information during public meetings or other forums your CoC uses to solicit public information;
3.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and
4.	took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.

(limit 2,500 characters)

1.The Glendale CoC engages a diverse range of stakeholders, including individuals with lived experience, LGBTQ+ advocates, racial justice organizations, and other community groups. Their input shapes our strategies to end homelessness, emphasizing racial equity and evidence-based practices. In 2022, we launched the planning process for Glendale's first Homeless Action Plan, involving over 70 local and county-wide groups. The completed plan now benefits from monthly feedback to monitor and advance our goals and strategies.

2. The Glendale CoC actively seeks and embraces diverse input by organizing public meetings that are announced on the City's website and communicated through email to the Glendale CoC list serve. The collaborative effort to recruit new members encompasses a wide range of groups and organizations, including the regional CoC Collaborative, CoC Outreach, Parks and Recreation Commission, CDBG Advisory Board, City Council, Housing Authority, Verdugo Workforce Development Board, Department of Public Social Services, Department of Mental Health, Social Security Administration, local hospitals, Los Angeles Homeless Service Authority (LAHSA) Coordinated Entry Council, and REHAC Board, San Fernando Valley Council of Governments (SFVCOG).

3.The CoC conducts its meetings in public venues that are accessible under the guidelines of the Americans with Disabilities Act (ADA). Moreover, the CoC ensures that all electronic documents are made accessible, and available to individuals with disabilities upon request. Documents and information flyers are translated in multiple languages and distributed via online, social media. In addition, copies are available at public facing departments throughout the City and local Community Centers.

4.The CoC prioritizes feedback from partners with lived expertise and stakeholders at monthly committee and workgroup meetings. This feedback, gathered through surveys or direct meetings with program managers, is crucial for refining our planning processes to combat and prevent homelessness. In 2023, the CoC collected input from 80 unhoused individuals for the Glendale Homeless Action Plan, integrating their recommendations into local strategies. Local outreach teams continuously seek and share feedback with the lead CES agency and partners to enhance system effectiveness.

1B-4.	Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding.	
	NOFO Section V.B.1.a.(4)	
	Describe in the field below how your CoC notified the public:	
1.	that your CoC will consider project applications from organizations that have not previously received CoC Program funding;	
2.	about how project applicants must submit their project applications—the process;	
3.	about how your CoC would determine which project applications it would submit to HUD for funding; and	
4.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats.	

(limit 2,500 characters)

- 1.The Continuum of Care (CoC) issues RFPs/RFQs for new and existing projects through an open solicitation process. These materials are available on the City's website, shared with local groups, announced at various meetings, and publicized through social media and procurement channels. The selection process extends to Service Planning Area (SPA 2) in LA County, coordinated through the San Fernando Valley Councils of Government.
2. Before the NOFO release, the CoC requests a Letter of Intent (LOI) from current project applicants. For this cycle, LOIs were due by July 23rd. To ensure fairness, the CoC sets internal deadlines and posts the CoC Program Competition Schedule on the City's Homeless Services webpage, also emailing it to over 200 subscribers. On August 12, 2024, agencies were informed about the NOFO release, including deadlines, and scoring details. Although no new projects are expected this year, technical assistance webinars are offered, and the process is streamlined with the online system ZoomGrants for document submission and review.
- 3.As the CoC Lead Agency, the City of Glendale oversees the federal HUD CoC Program Competition. Local applications must be submitted in response to the Glendale CoC's RFA. The Homeless Services Evaluation team and the Glendale CoC Board, including individuals with lived experience, review and rank these projects. Selected projects advance to the federal stage. The Glendale CoC provides ranking and scoring policies to providers, detailing both local and HUD priorities.
- 4.The CoC asks about accommodation needs before meetings and provides webinar/meeting recordings and transcripts upon request.



## 1C. Coordination and Engagement

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

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1C-1.	Coordination with Federal, State, Local, Private, and Other Organizations.	
	NOFO Section V.B.1.b.	
	In the chart below:	
1.	select yes or no for entities listed that are included in your CoC's coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or	
2.	select Nonexistent if the organization does not exist within your CoC's geographic area.	

	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with the Planning or Operations of Projects?
1.	Funding Collaboratives	Yes
2.	Head Start Program	Yes
3.	Housing and services programs funded through Local Government	Yes
4.	Housing and services programs funded through other Federal Resources (non-CoC)	Yes
5.	Housing and services programs funded through private entities, including Foundations	Yes
6.	Housing and services programs funded through State Government	Yes
7.	Housing and services programs funded through U.S. Department of Health and Human Services (HHS)	Yes
8.	Housing and services programs funded through U.S. Department of Justice (DOJ)	Yes
9.	Housing Opportunities for Persons with AIDS (HOPWA)	Yes
10.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent
11.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes
12.	Organizations led by and serving LGBTQ+ persons	Yes
13.	Organizations led by and serving people with disabilities	Yes
14.	Private Foundations	Yes
15.	Public Housing Authorities	Yes
16.	Runaway and Homeless Youth (RHY)	Yes
17.	Temporary Assistance for Needy Families (TANF)	Yes
	Other:(limit 50 characters)	
18.		

1C-2.	CoC Consultation with ESG Program Recipients.	
	NOFO Section V.B.1.b.	

In the chart below select yes or no to indicate whether your CoC:

1.	Consulted with ESG Program recipients in planning and allocating ESG Program funds?	Yes
2.	Provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area?	Yes
3.	Ensured local homelessness information is communicated and addressed in the Consolidated Plan updates?	Yes
4.	Coordinated with ESG recipients in evaluating and reporting performance of ESG Program recipients and subrecipients?	Yes

1C-3.	Ensuring Families are not Separated.	
	NOFO Section V.B.1.c.	

Select yes or no in the chart below to indicate how your CoC ensures emergency shelter, transitional housing, and permanent housing (PSH and RRH) do not deny admission or separate family members regardless of each family member's self-reported sexual orientation and gender identity:

1.	Conducted mandatory training for all CoC- and ESG-funded service providers to ensure families are not separated?	Yes
2.	Conducted optional training for all CoC- and ESG-funded service providers to ensure family members are not separated?	No
3.	Worked with CoC and ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients?	Yes
4.	Worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within your CoC's geographic area that might be out of compliance and took steps to work directly with those facilities to bring them into compliance?	Yes
5.	Sought assistance from HUD by submitting questions or requesting technical assistance to resolve noncompliance by service providers?	Yes

1C-4.	CoC Collaboration Related to Children and Youth—SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate the entities your CoC collaborates with:

1.	Youth Education Provider	Yes
2.	State Education Agency (SEA)	Yes
3.	Local Education Agency (LEA)	Yes
4.	School Districts	Yes

1C-4a.	Formal Partnerships with Youth Education Providers, SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

Describe in the field below the formal partnerships your CoC has with at least one of the entities where you responded yes in question 1C-4.

(limit 2,500 characters)

The Glendale CoC partners with the Glendale Unified School District's Student Wellness Services to support homeless and foster youth, facilitating school enrollment and academic stability. The district offers immediate enrollment in the free and reduced lunch program, assists with before and after-school care, and improves family-school communication. Services provided include mental health counseling, parenting classes, transportation, shelter referrals, food pantry access, school uniforms, supplies, and youth employment through the Glendale Youth Alliance. Additionally, the Glendale CoC works with Glendale Healthy Kids (GHK) to provide healthcare and education, connecting children with medical services from local hospitals and practitioners. The CoC also collaborates with the Glendale Police Department and GUSD on programs like the One Glendale Afterschool Youth Sports Program and various youth services, ensuring homeless youth receive necessary support. Furthermore, in partnership with Pacific Clinics, they offer Head Start and Early Head Start Programs to provide early intervention services for homeless families and unaccompanied youth. Another more recent partnership is with the Early Childhood Education Pathways to Success (ECEPTS), Los Angeles Mission College, Pacific Clinics, Families Forward and Bright Minds. The Workforce Section of our dept. designed and implemented a Pre-Apprenticeship model in Early Childhood Development. This program provides employment opportunities to English Language Learners who complete six units of classroom training and receive up to 150 hours of paid on-the-job training with one of three employers who will hire those completing the apprenticeship. This provides employment opportunities to individuals in our program who wish to enter the children development field. The Verdugo Job Center coordinates with our local service provider within the Glendale Continuum of Care to seek those who are interested.

1C-4b.	Informing Individuals and Families Who Have Recently Begun Experiencing Homelessness about Eligibility for Educational Services.	
	NOFO Section V.B.1.d.	

Describe in the field below written policies and procedures your CoC uses to inform individuals and families who have recently begun experiencing homelessness of their eligibility for educational services.

(limit 2,500 characters)

The Glendale CoC and the Coordinated Entry System policies and procedures explain the process for which service providers need to connect with the Glendale Unified School District Liaison through the district's Wellness Center in order to ensure services are offered and participants are enrolled into the program for which they are eligible. The District Liaison attends CoC meetings and provides the agencies with the most up-to-date information regarding the various services that are available to the Glendale CoC participants. The CoC Service Providers and the District office staff communicate on a daily basis to ensure families and their children are provided with the services they need in order to thrive in our community. Regular school mailings and handouts are sent to the families and the Glendale CoC and ESG program participants. More specifically, they assure families will receive a letter verifying eligibility for services, ensure transportation (bused to their school of origin is possible); formally review educational rights with parents; post Educational Rights at program site; provide mutual advocacy when education rights are violated; have access to academic tutoring and counseling; and incorporate education in exit planning with clients. When necessary, the programs ensure families and youth have access to shelters and transitional housing programs closest to the school where they are enrolled in. Also, when necessary, the programs work together to help enroll children escaping DV in a school of their choice within the district and establish procedures to protect their safety and rights. The district, CoC and the Housing Authority worked closely together to quickly identify unsheltered families and provided referrals to Emergency Housing Vouchers.

1C-4c.	Written/Formal Agreements or Partnerships with Early Childhood Services Providers.	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate whether your CoC has written formal agreements or partnerships with the listed providers of early childhood services:

		MOU/MOA	Other Formal Agreement
1.	Birth to 3 years	No	Yes
2.	Child Care and Development Fund	No	Yes
3.	Early Childhood Providers	No	Yes
4.	Early Head Start	Yes	Yes
5.	Federal Home Visiting Program--(including Maternal, Infant and Early Childhood Home and Visiting or MIECHV)	No	Yes
6.	Head Start	No	Yes
7.	Healthy Start	No	Yes
8.	Public Pre-K	No	Yes
9.	Tribal Home Visiting Program	No	No
	Other (limit 150 characters)		
10.			

1C-5.	Addressing Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking—Collaboration with Federally Funded Programs and Victim Service Providers.
	NOFO Section V.B.1.e.

In the chart below select yes or no for the organizations your CoC collaborates with:

	Organizations	
1.	State Domestic Violence Coalitions	Yes
2.	State Sexual Assault Coalitions	Yes
3.	Anti-trafficking Service Providers	Yes
	Other Organizations that Help this Population (limit 500 characters)	
4.		No

1C-5a.	Collaborating with Federally Funded Programs and Victim Service Providers to Address Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	

Describe in the field below how your CoC regularly collaborates with organizations that you selected yes to in Question 1C-5 to:

1.	update CoC-wide policies; and
2.	ensure all housing and services provided in the CoC's geographic area are trauma-informed and can meet the needs of survivors.

(limit 2,500 characters)

1. The CoC and its partners ensure the safety of participants in CoC and ESG funded programs who are survivors of domestic violence, dating violence, sexual assault, human trafficking, or stalking. Collaborating with the YWCA of Glendale and Pasadena, the CoC develops and updates protocols to protect these individuals throughout the coordinated process and at entry points, adhering to VAWA requirements. Providers are informed about VAWA Reauthorization Act of 2022 through HUD-sponsored webinars, which address changes and expectations. Recent training focused on VAWA protections, new provisions, and collaboration. The CoC fosters cross-system training and continuous learning, involving domestic violence partners in program implementation and feedback, and providing ongoing DV training to non-DV agencies. Case managers with lived experience are also employed to help clients navigate the system more effectively.
2. CoC agencies provide victim-centered services that prioritize client choice and accommodations based on individual needs. The CoC will collaborate with the YWCA of Glendale and Pasadena to improve training for housing assessments that follow trauma-informed care and racial equity principles. The CE process for Domestic Violence Survivors, including those escaping various forms of violence, employs trauma-informed practices, emphasizes safety, and ensures confidential data handling in compliance with legal requirements. Frontline staff must complete a 40-hour Domestic Violence Counselor training per California Evidence Code §1037.1(a)(1). All CoC and ESG programs offer trauma-informed services, including housing assistance, funding support, life skills classes, counseling, and a Children's Program to aid recovery from domestic violence.

1C-5b.	Implemented Safety Planning, Confidentiality Protocols in Your CoC's Coordinated Entry to Address the Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	
	Describe in the field below how your CoC's coordinated entry addresses the needs of DV survivors by including:	
1.	safety planning protocols; and	
2.	confidentiality protocols.	

(limit 2,500 characters)

1.YWCA of Glendale and Pasadena, lead DV Agency in Glendale, provides safety planning and training twice a year for the CoC. All staff advocates and volunteers working with DV survivors, and their children are required to complete a 40-hour DV Counselor training before beginning service. Training consists of several modules covering a range of topics including working with women who have experienced DV; cross-sector coordination; risk identification and safety planning; and safety planning with children and youth. In addition to the training provided by the YWCA, the Glendale CoC will continuously participate in regional training opportunities for staff and volunteers that are offered by the Los Angeles Homeless Services Authority (LAHSA) in collaboration with Health and Human Services (HHS). Most recently, all providers within the CoC were asked to take part in the series of webinars offered by HUD regarding the VAWA Reauthorization Act of 2022, which provide training and technical assistance which showcase both requirements and best practices around VAWA implementation. Information from these webinar series will be implemented in the Glendale CoC.

2.Glendale CoC CES staff trained at a minimum semi-annually to quickly identify and assess victims of DV, dating violence, sexual assault, stalking survivors, and trafficking and ensure a safe transfer to the Glendale CoC's DV CES lead agency, YWCA of Glendale and Pasadena. Staff at each site are trained to ensure a warm- handoff and also informed of the importance of the clients' safety and privacy. Intake and assessments form are inclusive of specific questions related to domestic and sexual violence. For example, the CES has adopted new ways to serve survivors to ensure safety by meeting them where they feel most comfortable, intake and assessment can be conducted by mobile outreach team that is able to quickly assess clients and provide appropriate care. Training is provided to increase staff's understanding of DV issues, assessment, and case management to ensure that survivors are able to access the same housing resources available to the rest of the consumers served by the Continuum.

1C-5c.	Coordinated Annual Training on Best Practices to Address the Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	
	In the chart below, indicate how your CoC facilitates training for project staff and coordinated entry staff that addresses best practices on safety planning and confidentiality protocols:	

		Project Staff	Coordinated Entry Staff
1.	Training Occurs at least annually?	Yes	Yes
2.	Incorporates Trauma Informed best practices?	Yes	Yes
3.	Incorporates Survivor-Centered best practices?	Yes	Yes
4.	Identifies and assesses survivors' individual safety needs?	Yes	Yes
5.	Enhances and supports collaboration with DV organizations?	Yes	Yes
6.	Ensures survivors' rights, voices, and perspectives are incorporated?	Yes	Yes
	Other? (limit 500 characters)		
7.			

&nbsp;

1C-5d.	Implemented VAWA-Required Written Emergency Transfer Plan Policies and Procedures for Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	

Describe in the field below:

1.	whether your CoC's written policies and procedures include an emergency transfer plan;
2.	how your CoC informs all households seeking or receiving CoC Program assistance about their rights to an emergency transfer;
3.	what your CoC requires households to do to request emergency transfers; and
4.	what your CoC does in response to households requesting emergency transfers.

(limit 2,500 characters)

1. Per the CoC-wide policies and protocols, each participating agency must inform the clients of the Emergency Transfer Plan and the right for participants who are victims of domestic violence, dating violence, sexual assault, human trafficking, or stalking to request an emergency transfer from current program or unit (if housed). The ability to request a waiver is available to clients regardless of sex, gender identity, or expression, or sexual orientation as well as any protected characteristic, including race, color, national origin, religion, disability or age. Participants are informed of the policy and the protocol upon entry into the program which includes information on eligibility for emergency transfer, required documentation, confidentiality protections, the transfer process, and guidance on safety and security.

2. To Request an emergency transfer, the participant must inform their housing provider and submit a written request for a transfer. The provider must provide accommodations to this policy for individuals with disabilities. The participant's written request should include either expressing that there is a threat of imminent harm of violence if the participant does not transfer. The provider may request documentation of the domestic or sexual violence. Participants may use the HUD model form 5383, signed documentation from a victim service provider, attorney, medical professional or a mental health professional or a police report to request the emergency transfer. The process and these options are discussed with the participant requesting the transfer. Each provider must develop a safety plan to transfer the survivor to safety as soon as possible.

3&4 Per the CoC Emergency Transfer Plan protocols, the CoC will ensure a timely response to the transfer request in order to guide the tenants to safety, conduct a safety assessment to understand the level of risk the DV client is facing, engage with the client with a client centered approach allowing them to take part in the decision-making process, quickly arrange for an emergency shelter placement or relocation of the unit, ensure the survivor's privacy and confidentiality. The CoC works with agencies to ensure follow-up with the survivors to provide ongoing legal assistance, emotional support, education, and empowerment.

1C-5e.	Facilitating Safe Access to Housing and Services for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	

Describe in the field below how your CoC ensures households experiencing trauma or a lack of safety related to fleeing or attempting to flee domestic violence, dating violence, sexual assault, or stalking have safe access to all of the housing and services available within your CoC's geographic area.

(limit 2,500 characters)



Glendale CoC places significant importance on ensuring secure housing and service access for survivors. We work closely with nearby shelters, programs for transitional housing, and service organizations to establish a network that gives top priority to the safety and welfare of survivors. Mandatory Training is provided by our lead DV Agency for housing providers and service personnel to enhance their understanding of the details surrounding domestic violence, dating violence, sexual assault, and stalking. This training equips them with the necessary awareness and empathy to proficiently aid survivors. In order to guarantee secure accessibility, we put in place procedures that safeguard the confidentiality of survivors, protect their identities, and provide adaptable housing choices that match their individual situations. This includes establishing alliances with organizations that focus on assisting survivors and customizing our services to attend to their experiences of trauma and recovery. We recognize that systemic obstacles might hinder survivors' capacity to reach secure housing and services. Hence, we take initiative to recognize and resolve these obstacles within our homeless support system. This includes continuous cooperation with advocates for survivors, community groups, law enforcement, legal assistance, Housing Authority, and other invested parties to evaluate and enhance the efficiency of our services. We regularly conduct assessments of our homeless response system. We analyze data to understand trends linked to survivor access and pinpoint any inequalities. This data-informed methodology enables us to spot service gaps, areas that require refinement, and any inadvertent obstacles survivors might confront. Furthermore, we facilitate transparent discussions and feedback loops directly with survivors. Their insights are invaluable in illuminating the difficulties they've faced and proposing enhancements. We actively involve survivors through focus groups, surveys, and individual consultations to gain a deeper understanding of their encounters and amass recommendations for system improvements.

1C-5f.	Identifying and Removing Barriers for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	
	Describe in the field below how your CoC ensures survivors receive safe housing and services by:	
1.	identifying barriers specific to survivors; and	
2.	working to remove those barriers.	

(limit 2,500 characters)

1. In order to guarantee secure accessibility, we put in place procedures that safeguard the confidentiality of survivors, protect their identities, and provide adaptable housing choices that match their individual situations. This includes establishing alliances with organizations that focus on assisting survivors and customizing our services to attend to their experiences of trauma and recovery. We recognize that systemic obstacles might hinder survivors' capacity to reach secure housing and services. Hence, we take initiative to recognize and resolve these obstacles within our homeless support system. This includes continuous cooperation with advocates for survivors, community groups, law enforcement, legal assistance, Housing Authority, and other invested parties to evaluate and enhance the efficiency of our services.

2. We regularly conduct assessments of our homeless response system. We analyze data to understand trends linked to survivor access and pinpoint any inequalities. This data-informed methodology enables us to spot service gaps, areas that require refinement, and any inadvertent obstacles survivors might confront. Furthermore, we facilitate transparent discussions and feedback loops directly with survivors. Their insights are invaluable in illuminating the difficulties they've faced and proposing enhancements. We actively involve survivors through focus groups, surveys, and individual consultations to gain a deeper understanding of their encounters and amass recommendations for system improvements. In line with the insights garnered, we collaborate closely with relevant agencies and organizations to adjust policies, procedures, and service delivery approaches. This might involve offering supplementary training, updating protocols, or reallocating resources to cater to survivors' needs more effectively.

1C-6.	Addressing the Needs of Lesbian, Gay, Bisexual, Transgender and Queer+—Anti-Discrimination Policy and Equal Access Trainings.	
	NOFO Section V.B.1.f.	

	1. Did your CoC implement a written CoC-wide anti-discrimination policy ensuring that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination?	Yes
	2. Did your CoC conduct annual CoC-wide training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule)?	Yes
	3. Did your CoC conduct annual CoC-wide training with providers on how to effectively implement Equal Access in Accordance With an Individual's Gender Identity in Community Planning and Development Programs (Gender Identity Final Rule)?	Yes

1C-6a.	Anti-Discrimination Policy—Updating Policies—Assisting Providers—Evaluating Compliance—Addressing Noncompliance.	
	NOFO Section V.B.1.f.	

Describe in the field below:

	1. how your CoC regularly collaborates with LGBTQ+ and other organizations to update its CoC-wide anti-discrimination policy, as necessary to ensure all housing and services provided in the CoC are trauma-informed and able to meet the needs of LGBTQ+ individuals and families;
	2. how your CoC assisted housing and services providers in developing project-level anti-discrimination policies that are consistent with the CoC-wide anti-discrimination policy;
	3. your CoC's process for evaluating compliance with your CoC's anti-discrimination policies; and
	4. your CoC's process for addressing noncompliance with your CoC's anti-discrimination policies.

**(limit 2,500 characters)**

1. CoC launched a series of stakeholder meetings (a total of 6) back on October of 2022 to gain feedback from various community groups including people with lived experience, advocacy organizations who promote disability, LGBTQ+, BIPOC groups to share expertise on the policy. The feedback has been incorporated as part of the updated anti-discrimination policy which shared with the community members for further feedback before the final version was approved by the CoC Board.

2. CoC and ESG projects must comply with applicable equal access and nondiscrimination provisions of federal, state and local civil rights laws. To ensure compliance, the CoC requires all recipients to submit an anti-discrimination policy during the NOFO process. The sub-recipient contracts also reaffirm the federal non-discrimination and equal opportunity requirements that agencies must abide by in order to receive grant funds. CoC providers have been provided templates and training opportunities in order to regularly update the policy for each program. During annual audit, the CoC conducts site-visits and interviews clients on site and also checks for potential grievances filed. Agency is also utilizing HMIS and the CoC staff analyzes data to identify potential disparities. CoC also plans on reviewing the anti-discrimination policy at least annually with stakeholder feedback and approval by the CoC committee and CoC Board.

3. CoC and ESG projects are monitored annually to ensure compliance, including HMIS data and comparable data for DV and training. CoC would like to enhance training opportunities to educate staff, participants about the anti-discrimination policy. In case agencies are not in compliance, the CoC will work with the agencies to ensure compliance.

4. The CoC reduces the risk by requesting a copy of the anti-discrimination policy during the RFP process and monitors the program data and housing placements throughout the year in addition to providing training. CoC staff also conduct on-site visits during the monitoring and clients are interviewed. The CoC will share training opportunities and guidance to ensure compliance.

1C-7.	Public Housing Agencies within Your CoC's Geographic Area--New Admissions--General/Limited Preference--Moving On Strategy.	
	NOFO Section V.B.1.g.	

You must upload the PHA Homeless Preference\PHA Moving On Preference attachment(s) to the 4B. Attachments Screen.

Enter information in the chart below for the two largest PHAs highlighted in gray on the current CoC-PHA Crosswalk Report or the two PHAs your CoC has a working relationship with--if there is only one PHA in your CoC's geographic area, provide information on the one:

Public Housing Agency Name	Enter the Percent of New Admissions into Public Housing or Housing Choice Voucher Program During FY 2023 who were experiencing homelessness at entry	Does the PHA have a General or Limited Homeless Preference?	Does the PHA have a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On?
CA-114 Glendale Housing Authority	40%	Yes-HCV	Yes

1C-7a.	Written Policies on Homeless Admission Preferences with PHAs.	
	NOFO Section V.B.1.g.	
	Describe in the field below:	
1.	steps your CoC has taken, with the two largest PHAs within your CoC's geographic area or the two PHAs your CoC has working relationships with, to adopt a homeless admission preference—if your CoC only has one PHA within its geographic area, you may respond for the one; or	
2.	state that your CoC has not worked with the PHAs in its geographic area to adopt a homeless admission preference.	

(limit 2,500 characters)

1.The Glendale CoC has strong collaboration with the Glendale Housing Authority (GHA) to ensure homeless persons including victims of Domestic Violence, dating violence, sexual assault, human trafficking, or stalking are prioritized and placed in Permanent Housing. The GHA has established written policies and procedures regarding the referral process for housing placement through the Coordinated Entry System, therefore, this is a homeless admission preference given in Glendale. GHA staff, work continuously with the CoC CES lead agencies to verify homeless status and refer clients for services. Once the verification is completed, clients are quickly assessed and placed in the Housing Choice Voucher Program and the Emergency Housing Voucher Program. The GHA Admin plan (rev. 7/1/17) page 4-13 covers the homeless admission preference provided for homeless persons including DV. The CoC and Glendale Housing Authority also partner with the Glendale Unified School District to identify homeless families who need housing and services and coordinate with providers to ensure housing placement within 30 days.

1C-7b.	Moving On Strategy with Affordable Housing Providers.	
	Not Scored—For Information Only	
	Select yes or no in the chart below to indicate affordable housing providers in your CoC's jurisdiction that your recipients use to move program participants to other subsidized housing:	

1.	Multifamily assisted housing owners	Yes
2.	PHA	Yes
3.	Low Income Housing Tax Credit (LIHTC) developments	Yes
4.	Local low-income housing programs	Yes
	Other (limit 150 characters)	
5.		

1C-7c.	Include Units from PHA Administered Programs in Your CoC's Coordinated Entry.	
	NOFO Section V.B.1.g.	
	In the chart below, indicate if your CoC includes units from the following PHA programs in your CoC's coordinated entry process:	

1.	Emergency Housing Vouchers (EHV)	Yes
2.	Family Unification Program (FUP)	Yes
3.	Housing Choice Voucher (HCV)	Yes
4.	HUD-Veterans Affairs Supportive Housing (HUD-VASH)	Yes
5.	Mainstream Vouchers	Yes
6.	Non-Elderly Disabled (NED) Vouchers	Yes
7.	Public Housing	Yes
8.	Other Units from PHAs:	

1C-7d.	Submitting CoC and PHA Joint Applications for Funding for People Experiencing Homelessness.	
	NOFO Section V.B.1.g.	

1.	Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)?	No
		Program Funding Source
2.	Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint application for or jointly implement.	

1C-7e.	Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV).	
	NOFO Section V.B.1.g.	

	Did your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choice Vouchers dedicated to homelessness, including vouchers provided through the American Rescue Plan?	Yes
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## 1D. Coordination and Engagement Cont'd

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1D-1.	Preventing People Transitioning from Public Systems from Experiencing Homelessness.	
	NOFO Section V.B.1.h.	

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the public systems listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.

1.	Prisons/Jails?	Yes
2.	Health Care Facilities?	Yes
3.	Residential Care Facilities?	Yes
4.	Foster Care?	Yes

1D-2.	Housing First—Lowering Barriers to Entry.	
	NOFO Section V.B.1.i.	

1.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2024 CoC Program Competition.	7
2.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2024 CoC Program Competition that have adopted the Housing First approach.	7
3.	This number is a calculation of the percentage of new and renewal PSH, RRH, SSO non-Coordinated Entry, Safe Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in the FY 2024 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	100%

1D-2a.	Project Evaluation for Housing First Compliance.	
	NOFO Section V.B.1.i.	

You must upload the Housing First Evaluation attachment to the 4B. Attachments Screen.

Describe in the field below:

1.	how your CoC evaluates every project—where the applicant checks Housing First on their project application—to determine if they are using a Housing First approach;
2.	the list of factors and performance indicators your CoC uses during its evaluation;
3.	how your CoC regularly evaluates projects outside of your local CoC competition to ensure the projects are using a Housing First approach; and
4.	what your CoC has done to improve fidelity to Housing First.

(limit 2,500 characters)

1. The Glendale CoC reviews Housing First policies for all service providers within the Coordinated Entry System, ensuring clients are quickly accessed and housed without barriers to rapid placement in Permanent Housing or Rapid Rehousing. All new and renewing projects must submit a Housing First Plan and demonstrate the removal of barriers such as insufficient income, substance abuse history, criminal records (with state-mandated exceptions), and issues related to fleeing domestic violence. Agencies must also verify that participants are not terminated for reasons including non-participation in supportive services, lack of progress on service plans, income loss, or any lease-related activities typically found in the area.
2. The CoC is committed to advancing shared activities and goals aimed at reducing and preventing homelessness through Housing First. Project applicants must submit a Housing First Policy and reaffirm their commitment to its implementation. They are also required to detail how program staff are trained in evidence-based practices for client engagement, including motivational interviewing, client-centered counseling, critical time interventions, and trauma-informed care, along with a review of system-wide performance.
3. The Glendale CoC prioritizes performance management and annual risk assessments to evaluate the effectiveness of Housing First in existing programs. Each agency must establish specific goals and measures that promote a system-wide Housing First approach prioritizing client choice. During risk assessments, we review program policies and housing plans and conduct staff interviews to ensure comprehension of Housing First core elements. The CoC will also engage diverse stakeholders and advocacy groups to enhance stability, autonomy, and dignity for individuals experiencing homelessness.
4. The CoC provides training resources on Housing First principles to ensure service providers understand their implications for individuals experiencing homelessness and those at risk. Our data analyst conducts quarterly evaluations to assess program alignment with Housing First. We also share webinars from HUD, LAHSA, and the National Alliance on Homelessness, along with resources to keep providers updated on best practices.

1D-3.	Street Outreach—Data—Reaching People Least Likely to Request Assistance.	
	NOFO Section V.B.1.j.	
	Describe in the field below how your CoC tailored its street outreach to people experiencing homelessness who are least likely to request assistance.	

(limit 2,500 characters)

The Glendale Continuum of Care (CoC) and its local and regional partners have tailored outreach and engagement strategies that involve collaborations with healthcare agencies, individuals with lived expertise, law enforcement, the Department of Mental Health (DMH), and the Department of Human Services (DHS). Our outreach teams are staffed with licensed DMH clinicians who can quickly assess clients and provide the appropriate level of care. These teams also collaborate with local service providers to facilitate warm hand-offs, ensuring that each unhoused individual they encounter has access to shelter, including hotel vouchers. Currently, outreach teams refer clients to the Salvation Army for showers and warm meals, where case managers from various agencies provide on-site services. Additionally, outreach staff are stationed at the Glendale Public Library, allowing clients to utilize library resources to connect with appropriate services.

The Glendale CoC partners with outreach teams across the county to foster cross-jurisdictional collaboration. Glendale shares territorial boundaries with Los Angeles County and Los Angeles City (Service Planning Areas 2 and 4), where we have the highest number of unhoused individuals in our region. Therefore, establishing a regional response to the homelessness crisis is crucial for both LA and the Glendale CoC. In the upcoming year, the CoC will also apply for the Encampment Resolution Program in partnership with the San Fernando Valley Council of Governments (SFVCOG). In the past two years, with our outreach teams assistance, the Glendale CoC was able to play for 65 unhoused individuals in the Emergency Housing Voucher Program.

1D-4.	Strategies to Prevent Criminalization of Homelessness.	
	NOFO Section V.B.1.k.	

Select yes or no in the chart below to indicate your CoC's strategies to prevent the criminalization of homelessness in your CoC's geographic area:

Your CoC's Strategies	Engaged/Educated Legislators and Policymakers	Implemented Laws/Policies/Practices that Prevent Criminalization of Homelessness
1. Increase utilization of co-responder responses or social services-led responses over law enforcement responses to people experiencing homelessness?	Yes	Yes
2. Minimize use of law enforcement to enforce bans on public sleeping, public camping, or carrying out basic life functions in public places?	Yes	Yes
3. Avoid imposing criminal sanctions, including fines, fees, and incarceration for public sleeping, public camping, and carrying out basic life functions in public places?	Yes	Yes
4. Other:(limit 500 characters)		



1D-5.	Rapid Rehousing–RRH Beds as Reported in the Housing Inventory Count (HIC) or Longitudinal Data from HMIS.	
	NOFO Section V.B.1.l.	

		HIC Longitudinal HMIS Data	2023	2024
	Enter the total number of RRH beds available to serve all populations as reported in the HIC or the number of households served per longitudinal HMIS data, e.g., APR.	HIC	30	38

1D-6.	Mainstream Benefits–CoC Annual Training of Project Staff.	
	NOFO Section V.B.1.m.	

Indicate in the chart below whether your CoC trains program staff annually on the following mainstream benefits available for program participants within your CoC's geographic area:

	Mainstream Benefits	CoC Provides Annual Training?
1.	Food Stamps	Yes
2.	SSI–Supplemental Security Income	Yes
3.	SSDI–Social Security Disability Insurance	Yes
4.	TANF–Temporary Assistance for Needy Families	Yes
5.	Substance Use Disorder Programs	Yes
6.	Employment Assistance Programs	Yes
7.	Other (limit 150 characters)	

1D-6a.	Information and Training on Mainstream Benefits and Other Assistance.	
	NOFO Section V.B.1.m	

Describe in the field below how your CoC:

1.	works with projects to collaborate with healthcare organizations, including those that provide substance use disorder treatment and mental health treatment, to assist program participants with receiving healthcare services, including Medicaid; and
2.	promotes SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff.

(limit 2,500 characters)

1. The CoC is currently working with service providers to increase access to mainstream health care services. The CoC was able to secure funds through the Department of Health Care Services (DHCS) under the California Housing and Homelessness Incentive Program (HHIP). HHIP funds are being utilized through a partnership between the CoC, the LA. Care and Health Net managed care plans to increase support for clients in permanent supportive housing programs. The partnership will help lift funding and health care management limitations to allow PSH programs to extend assistance and help place more chronically homeless individuals that are currently in need. Services will include the following: intensive Case management; housing sustainability-tenancy services, housing navigation, connection to Medi-Cal resources, expansion of data collection/management. The CoC is in the process of developing a monthly Local Housing and Health Committee, which will include participation from housing providers, local hospitals, Housing Authority, faith-based organizations, and other mainstream service providers. The CoC has also secured funding from LA County Department of Health Services- Housing for Health to secure funding and greater access to healthcare support through Intensive Case Management Services (IMCS).

2. CoC Service providers are SOAR-trained and facilitate enrollments. In addition, with the passage of AB210, the LA County Multi-disciplinary personnel will be able to share data with DMH, DPH, DPSS, WDACS, DHS to improve coordination of housing and supportive services and increase continuity in care.

ID-7.	Partnerships with Public Health Agencies—Collaborating to Respond to and Prevent the Spread of Infectious Diseases.	
	NOFO Section V.B.1.n.	
	Describe in the field below how your CoC effectively collaborates with state and local public health agencies to develop CoC-wide policies and procedures that:	
1.	respond to infectious disease outbreaks; and	
2.	prevent infectious disease outbreaks among people experiencing homelessness.	

(limit 2,500 characters)

1.The Glendale CoC safety protocols are based on CDC, Department of Public Health, and City, State and Federal Guidance. We have shifted our policies in light of COVID-19 to prioritize those who are currently most vulnerable based on CDC guidance. As a result of this public health crisis, prioritization policies were modified to support swift assessment and rehousing for any high-risk population. In general, our CES policy is adaptable to address any unforeseen crisis and the process is documented as provisional and as an attachment. The planning and implementation are an ongoing process; therefore, the Glendale CoC is working with the LAHSA's CES Policy Council, CES sub-committee to bring together front-line staff, people with lived experience, and leadership teams to review and update the CES policies. The CoC appreciates HUD's guidance and toolkits and will be establishing a CoC-wide Infectious Disease Preparedness Plan consistent with public health response plans with strategies that include, enhancing isolation procedures, further developing screening protocols, and incorporating heightened sanitation measures based on lessons learned from COVID-19, MPX, flu. Through active participation, our agencies are trained to respond to emergencies and keep up with the policy changes that impact the way homeless individuals are screened and prioritized. The CoC is also partnering with local healthcare agencies to update the Community's existing Community Health Needs Assessment which will be completed by December 2024.

2.Following CDC and Public Health guidance the CoC agencies consistently update Infectious Disease Preparedness Plan consistent with public health response plans with strategies that include, enhancing isolation procedures, further developing screening protocols, and incorporating heightened sanitation measures based on lessons learned from COVID-19, MPX, flu, continuous operations of vaccination programs and ongoing training to staff and outreach teams. Currently, the Glendale CoC offers prevention services as part of our year-round Shower Program where clients receive care and vaccinations and education through our mobile health clinic offered by the Comprehensive Community Health Center in Glendale, a federally qualified Health Center (HGHC).

ID-7a.	Collaboration With Public Health Agencies on Infectious Diseases.	
	NOFO Section V.B.1.n.	
	Describe in the field below how your CoC:	
1.	effectively shared information related to public health measures and homelessness; and	
2.	facilitated communication between public health agencies and homeless service providers to ensure street outreach providers and shelter and housing providers are equipped to prevent or limit infectious disease outbreaks among program participants.	

(limit 2,500 characters)

1. During COVID, the lead CES Agency Ascencia partnered with the United Way of Greater Los Angeles in order to support, amplify, and bolster existing community-based efforts to outreach, educate, and promote critical life-saving information to people experiencing homelessness in LA County. The campaign was aimed to pair expert practitioners & experienced communication consultants to develop and design culturally competent messages and materials to promote the equitable distribution of COVID-19 information on vaccine resources for communities disproportionately impacted by the pandemic. Outreach teams distributed these collateral materials to homeless individuals during their daily outreach and engagement activities. The LA County Department of Public Health provided two on site vaccine clinics at Ascencia for both staff and clients in all programs. Our lead CES Providers provided multiple vaccination sites for clients and staff in order to ensure the safety of all. There were several sites in Glendale also that offered vaccinations, YWCA of Glendale, and Pasadena. Glendale Memorial Hospital, and the Community Services & Parks Dept. CoC will continue sharing guidance from CDC, Public Health, HUD, VA, HCH on virus transmission, mitigation, & prevention via email with all CoC Providers and posted on the homeless services homepage, as necessary. Most recently, as a result of our experience with COVID-19 response, the city has implemented a year-round Shower program that partners with a federally approved health care agency, Comprehensive Community Health Center (CCHRC) to provide vaccinations on site along with other health-related services and education. The mobile outreach van visits the shower site twice a week.

2. The CoC Outreach Coordinator will continue maintaining a central file documenting and updating infectious disease outbreak policies and procedures including resources and agencies. This position circulates data about local vaccination sites, informs staff and service providers regarding outbreaks and any site changes, stays current with all COVID-10, flu, and MPX changes: dissemination of HUD/CDC information and any technical assistance and training opportunities.

1D-8.	Coordinated Entry Standard Processes.	
	NOFO Section V.B.1.o.	
	Describe in the field below how your CoC's coordinated entry system:	
1.	can serve everybody regardless of where they are located within your CoC's geographic area;	
2.	uses a standardized assessment process to achieve fair, equitable, and equal access to housing and services within your CoC;	
3.	collects personal information in a trauma-informed way; and	
4.	is updated at least annually using feedback received from participating projects and households that participated in coordinated entry.	

(limit 2,500 characters)

1. The Glendale CoC is part of Service Planning Area (SPA) 2, "San Fernando Valley," one of eight SPAs in Los Angeles County. Glendale's population accounts for 2% of Los Angeles County's total. All homeless service providers in Glendale participate in the CoC and the Coordinated Entry System, ensuring comprehensive coverage of the area including multiple street outreach teams that cover 100% of its geographic area.

2. Glendale CES employs a standard assessment process, utilizing specific tools for different subpopulations (e.g., VI-FSPDAT, CES Survey Packet, HMIS Enrollment and Intake Packet). While each subpopulation (families, adults, youth, DV survivors) uses consistent tools, participants have the right to decline to provide information. CES providers strive to address housing crises with available data, informing participants that complete responses can expand referral options. This regional collaboration enhances the local CoC, aligning prioritization and matching criteria with Regional CES Systems and 24 CFR 578.7. Staff actively engage in regional workgroups organized by LAHSA's CES Policy Council to develop equitable CES Assessment Principles, incorporating feedback from those with lived experience, and emphasizing Housing First, participant autonomy, nondiscrimination, and harm reduction.

3. The CoC emphasizes a trauma-informed approach when gathering personal information. Staff are trained to foster a safe and supportive environment, enabling individuals to share their experiences without fear of judgment. We enforce stringent confidentiality protocols to safeguard individuals' privacy. Personal information is collected respectfully, prioritizing individuals' dignity and comfort, and employing clear, sensitive language that addresses their needs.

4. The Glendale CoC is dedicated to collaborating with regional and citywide entities to enhance the local Coordinated Entry System (CES). Working with LAHSA on a Regional CES Council, the CoC is developing policies and procedures that align with Regional CES Systems and 24 CFR 578.7. Staff actively participate in regional workgroups organized by LAHSA's CES Policy Council to create CES Assessment Principles, incorporating feedback from individuals with lived experience, and focusing on equity, Housing First, standardized administration, participant autonomy, nondiscrimination, and harm reduction.

1D-8a.	Coordinated Entry—Program Participant-Centered Approach.	
	NOFO Section V.B.1.o.	

	Describe in the field below how your CoC's coordinated entry system:
1.	reaches people who are least likely to apply for homeless assistance in the absence of special outreach;
2.	prioritizes people most in need of assistance;
3.	ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their needs and preferences; and
4.	takes steps to reduce burdens on people seeking assistance.

(limit 2,500 characters)

1. The Glendale CES promotes a fair and open process and affirmatively markets housing and supportive services to eligible persons regardless of race, color, national origin, religion, sex, age, familial status, disability, actual or perceived sexual orientation, gender identity, marital status, immigration status, limited English proficiency or who are least likely to apply in the absence of specialized outreach to promote every individual's participation in CES. Ascencia's outreach staff and Home Again LA, and YWCA, local hospitals, community colleges, GUSD also collaborate with the Glendale Police Department's Homeless Outreach Team (HOT) to conduct ongoing outreach and assessment to connect the most vulnerable unsheltered population to housing and health care services and complete intake and assessment on-site. Staff are multi-lingual and provide outreach materials to clients and have lived experience.

2. CES maintains a centralized list of persons prioritized by the criteria established by CES Prioritization Policy from which participants are matched to available housing opportunities locally and county-wide services using the VI-SPDAT through the HMIS system for matching based on "acuity scores". The VI-SPDAT does not make decisions; it informs decisions, it provides data that communities, service providers, and people experiencing homelessness can use to help determine the best course of action next. CES, as it stands today, is split into 3 systems that serve Adults, Families with Children, and Youth across the eight SPAs.

3&4. CoC matches households to PH based on acuity score, length of time homeless, high-risk households, aging population, identified through case management. The CES uses client choice and strengths-based approaches to inform participants of services, housing, and referrals in order to respect the whole person without reducing them to their housing need alone. CES leads help create opportunities for people to succeed by focusing on their strengths and abilities, and by using Housing First and other evidence-based practices that recognize the autonomy of the person being served. CoC and it' partner launch a new mobile resource to provide mobile case management in low-income neighborhoods that don't necessarily have transportation to a resource center bringing equal access for all.

1D-8b.	Coordinated Entry—Informing Program Participants about Their Rights and Remedies—Reporting Violations.	
	NOFO Section V.B.1.o.	
	Describe in the field below how your CoC through its coordinated entry:	
1.	affirmatively markets housing and services provided within the CoC's geographic area and ensures it reaches all persons experiencing homelessness;	
2.	informs program participants of their rights and remedies available under federal, state, and local fair housing and civil rights laws; and	
3.	reports any conditions or actions that impede fair housing choice for current or prospective program participants to the jurisdiction(s) responsible for certifying consistency with the Consolidated Plan.	

(limit 2,500 characters)

1. The Glendale CES promotes a fair and open process and affirmatively markets housing and supportive services to eligible persons regardless of race, color, national origin, religion, sex, age, familial status, disability, actual or perceived sexual orientation, gender identity, marital status, immigration status, limited English proficiency or who are least likely to apply in the absence of specialized outreach to promote every individual's participation in CES. The CoC actively promotes programs and available housing within its geographic area. Information is distributed through various channels including online platforms, social media, print materials that are distributed at various sites and community centers, and community events throughout the city. City's outreach teams, in collaboration with local hospital, community organizations, Glendale Unified School District, shelters, DV shelters to identify and engage with the unhoused and connect individuals and families to services especially within the marginalized groups. Staff with lived experience connect with the unhoused population and are multi-lingual and provide outreach materials to clients. Marketing materials are available in multiple languages in order to reach those with limited English proficiency or disabilities.

2. The Glendale CoC, and the Housing Authority, in collaboration with Housing Rights Center offers workshops and information sessions for program participants to educate them about their rights under federal, state, and local fair housing and civil rights laws. These workshops include topics such as discrimination, reasonable accommodation, and accessibility. Case Manager consistently work with participants to ensure they are aware of the most up-to-date policies and tenants' rights. Case Managers also intervene when necessary to provide tenant/landlord mediation and help clients files discrimination cases when necessary.

3. This is the second year in a row that the Glendale CoC has completed a racial equity analysis which helps the CoC identify housing trends tied to specific groups within the community. This allows us to identify disparities that exist in our community in addition to collecting ongoing data on the Homeless Management Information System (HMIS). Complaints are also tracked, and proper follow-up is provided consistent with the certification for consistency with the consolidated Plan.

1D-9.	Advancing Racial Equity in Homelessness—Conducting Assessment.	
	NOFO Section V.B.1.p.	

1.	Has your CoC conducted a racial disparities assessment in the last 3 years?	Yes
2.	Enter the date your CoC conducted its latest assessment for racial disparities.	03/15/2023

1D-9a.	Using Data to Determine if Racial Disparities Exist in Your CoC's Provision or Outcomes of CoC Program-Funded Homeless Assistance.	
	NOFO Section V.B.1.p.	

Describe in the field below:

1.	the data your CoC used to analyze whether any racial disparities are present in your CoC's provision or outcomes of CoC Program-funded homeless assistance; and
2.	how your CoC analyzed the data to determine whether any racial disparities are present in your CoC's provision or outcomes of CoC Program-funded homeless assistance.

(limit 2,500 characters)

1. In order to identify who is experiencing homelessness at disproportionate rates, the CoC recently conducted a data-based assessment of racial disparities which integrated national census data (American Community Survey [ACS]) and compared it with results from the most recent point-in-time count and client information captured in HMIS. CoC also incorporates qualitative data based on feedback from stakeholders, providers, advocacy groups and individuals with lived experience to identify disparities within the CoC.

2. We discovered unique differences within each program type regarding enrollment and outcomes by race and ethnicity. Results indicated that several minority groups (Black, Native Hawaiian, American Indian or Alaska Native, and Multi-Racial) are found to be significantly overrepresented in the PIT count in comparison the racial composition of Glendale in the 2019 census. Persons identifying as Asian were found to be significantly less likely to be experiencing homelessness in comparison to all other groups. With respect to ethnicity, the Hispanic population experiencing homelessness (based on PIT) is more than 3 times the rate of Hispanic persons living below poverty. Overall, Black, Hispanic, and those who identified as two or more races experienced disproportionately higher rate of homelessness compared to their Asian, Native Hawaiian or Pacific Islander, Asian, and Non-Hispanic White counterparts. Persons identifying as Hispanic or Latino were less likely to be sheltered during the PIT. In further assessment of overall services, people identifying as multi-Racial are generally not being enrolled and/or accessing all different service types. This may represent a disparity; however, when looking at this in comparison to how other minority groups are accessing services this does appear that there could be some data capture issues in how people are being asked about race during demographic questions. On housing outcome measures, factoring the rate of groups participating in our homeless response system, ultimately minority groups particularly Black or African American and the multiracial population experienced a lower success rate in Glendale's overall program outcomes. In contrast, the White population (Hispanic & non-Hispanic) experienced highest rates of successful outcomes in the final section of the analysis. There were data limitations when completing this analysis. The CoC will be using the 2024 PIT data to complete update this assessment.

1D-9b.	Implemented Strategies to Prevent or Eliminate Racial Disparities.	
	NOFO Section V.B.1.p	

Select yes or no in the chart below to indicate the strategies your CoC is using to prevent or eliminate racial disparities.

1.	Are your CoC's board and decisionmaking bodies representative of the population served in the CoC?	Yes
2.	Did your CoC identify steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC?	Yes
3.	Is your CoC expanding outreach in your CoC's geographic areas with higher concentrations of underrepresented groups?	Yes



4.	Does your CoC have communication, such as flyers, websites, or other materials, inclusive of underrepresented groups?	Yes
5.	Is your CoC training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness?	Yes
6.	Is your CoC establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector?	Yes
7.	Does your CoC have staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness?	Yes
8.	Is your CoC educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity?	Yes
9.	Did your CoC review its coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness?	Yes
10.	Is your CoC collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system?	Yes
11.	Is your CoC conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness?	Yes
	Other:(limit 500 characters)	
12.		

1D-9c.	Plan for Ongoing Evaluation of System-level Processes, Policies, and Procedures for Racial Equity.	
	NOFO Section V.B.1.p.	

Describe in the field below your CoC's plan for ongoing evaluation of system-level processes, policies, and procedures for racial equity.

(limit 2,500 characters)

1. Glendale CoC recently participated in the California Real Project- a Racial Equity Demonstration Project -Phase 1 & Phase II organized by the State. This demonstration project gave the city an opportunity to partner with Black, Brown, Indigenous, and all people of color, as well as people with lived expertise of homelessness to identify disparities through sharing data, developing specific system performance measures to work towards transforming both system experience and the housing stability for those disproportionately represented in our homeless system response. The CoC continues to analyze qualitative and quantitative data to monitor disparities over time. The CoC will also continue to monitor key outcomes such as, exits to permanent housing, length of homelessness, and housing retention for those who are disproportionately impacted. The Glendale CoC also held a series of Community meetings to engage with the service providers, people with lived experience, advocacy groups, City and County elected officials, in order to develop the CoC's annual action plan which incorporates an equity plan that has specific strategies and goals for addressing disparities. The CoC is also partnering with the Los Angeles Homeless Services Authority (LAHSA) to develop a new assessment tool which will produce more equity when scoring and prioritizing those who are homeless. The tool will be rolled out before the end of 2025 and made available for training by LA County Service Providers. The CoC prioritizes housing first, trauma informed care and communicates with the community and stakeholders regularly for feedback on how to make improvements to programs within the CES. Staff are also required to attend cultural competency trainings. The CoC will continue to develop on policies in order to continuously identify disparities. We have made progress since 2019 and will continue to do so in the upcoming year. CoC staff also completed a series of trainings offered through the National Alliance on Homelessness. The city is partnering with County partners through a Regional Taskforce on Homelessness with shared goals and metrics to align funding sources at the county and local level, create data-informed method for resource allocation and program implementation strategy to reduce and prevent homelessness with an equity lens. The plan is being developed by the National Alliance on Homelessness and will be shared with the Regional Partners to begin implementation.

1D-9d.	Plan for Using Data to Track Progress on Preventing or Eliminating Racial Disparities.	
	NOFO Section V.B.1.p.	
	Describe in the field below:	
1.	the measures your CoC plans to use to continuously track progress on preventing or eliminating racial disparities in the provision or outcomes of homeless assistance; and	
2.	the tools your CoC plans to use to continuously track progress on preventing or eliminating racial disparities in the provision or outcomes of homeless assistance.	

(limit 2,500 characters)

1&2. Glendale CoC recently participated in the California Real Project- a Racial Equity Demonstration Project -Phase 1 & Phase II organized by the State. This demonstration project gave the city an opportunity to partner with Black, Brown, Indigenous, and all people of color, as well as people with lived expertise of homelessness to identify disparities through sharing data, developing specific system performance measures to work towards transforming both system experience and the housing stability for those disproportionately represented in our homeless system response. The CoC continues to analyze qualitative and quantitative data to monitor disparities over time. The CoC will also continue to monitor key outcomes such as, exits to permanent housing, length of homelessness, and housing retention for those who are disproportionately impacted. The Glendale CoC also held a series of Community meetings to engage with the service providers, people with lived experience, advocacy groups, City and County elected officials, in order to develop the CoC's annual action plan which incorporates an equity plan that has specific strategies and goals for addressing disparities. The CoC is also partnering with the Los Angeles Homeless Services Authority (LAHSA) to develop a new assessment tool which will produce more equity when scoring and prioritizing those who are homeless. The tool will be rolled out before the end of 2025 and made available for training by LA County Service Providers. The CoC prioritizes housing first, trauma informed care and communicates with the community and stakeholders regularly for feedback on how to make improvements to programs within the CES. Staff are also required to attend cultural competency trainings. The CoC will continue to develop on policies in order to continuously identify disparities. We have made progress since 2019 and will continue to do so in the upcoming year. CoC staff also completed a series of trainings offered through the National Alliance on Homelessness. HUD TA (ICF) has started working with the Los Angeles Homeless Services Authority (LAHSA) and as part of our collaborative efforts, the TA team has started the process of reviewing the governance processes and policies and procedures. During our upcoming collaborative call in November, HUD TA will discuss all the changes that are currently being made to improve our existing process, policies and procedures.

1D-10.	Involving Individuals with Lived Experience of Homelessness in Service Delivery and Decisionmaking—CoC's Outreach Efforts.	
	NOFO Section V.B.1.q.	

Describe in the field below your CoC's outreach efforts (e.g., social media announcements, targeted outreach) to engage those with lived experience of homelessness in leadership roles and decisionmaking processes.

(limit 2,500 characters)

1. Glendale CoC routinely gathers feedback from people experiencing homelessness and recipients of CoC or ESG funds by hosting at least two community-wide meetings annually. These meetings are advertised by each CoC provider to promote participation by existing clients in addition to client surveys requested by each program. Participations are invited to attend regular CoC Board, CoC Committee and CES sub-committee meetings to provide feedback. The CoC launched a series of stakeholder meetings in October of 2022 (a total of 6) in preparation for the CoC Homelessness Action Plan. The community meeting flyers were distributed to Community Centers, Service Providers, Outreach teams and advertised on social media. Flyers were translated in Armenian and Spanish. The Citizenship Participation Plan (CPP) also sets forth the City of Glendale's policies and procedures for citizen participation for the use of Community Development Block Grants (CDBG), Emergency Solutions Grant (ESG), HOME Investment Partnership Act (HOME), Continuum of Care (CoC) and other HUD administered grant programs. CPP provides an opportunity for the community to work in partnership with the City to identify needs and to allocate CDBG, ESG and HOME funds, as well as to comment on any Section 108 Loan Application and CoC programs. Currently, the CoC Board has members with lived expertise and the CoC is always looking at ways to increase participation in the HMIS Data Planning Group. We gather feedback from clients, former clients and agencies on how we can improve our outreach efforts to reach those who would otherwise not hear about our programs and efforts in ending homelessness in our community.

1D-10a.	Active CoC Participation of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.q.	

You must upload the Lived Experience Support Letter attachment to the 4B. Attachments Screen.

Enter in the chart below the number of people with lived experience who currently participate in your CoC under the four categories listed:

	Level of Active Participation	Number of People with Lived Experience Within the Last 7 Years or Current Program Participant	Number of People with Lived Experience Coming from Unsheltered Situations
1.	Routinely included in the decisionmaking processes related to addressing homelessness.	45	80
2.	Participate on CoC committees, subcommittees, or workgroups.	40	36
3.	Included in the development or revision of your CoC's local competition rating factors.	7	7
4.	Included in the development or revision of your CoC's coordinated entry process.	36	36

1D-10b.	Professional Development and Employment Opportunities for Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.q.	

Describe in the field below how your CoC or CoC membership organizations provide professional development and employment opportunities to individuals with lived experience of homelessness.

**(limit 2,500 characters)**

The Glendale CoC is exploring the possibility of compensating individuals with Lived Experience for their involvement in the decision-making process within the CoC. Presently, Ascencia, the lead agency for homeless individuals employs outreach personnel who were previously homeless. Similarly, Home Again LA, (formerly known as Family Promise of the Verdugos), the lead agency for families in the Glendale CoC, currently has case managers on staff who have personal experience with homelessness. Furthermore, the city collaborates with homeless and formerly homeless individuals to carry out the annual PIT homeless counts. The City is also actively engaged in the Los Angeles Homeless Services Authority (LAHSA) Lived Experience Board Meetings to obtain feedback on the CES process, policies, and procedures. The CoC Board includes members with Lived Expertise who represent various groups such as BIPOC, LGBTQ+, survivors of DV, and other affected by related crimes. In an effort to enhance its representation, the CoC is expanding its current Board membership from five to seven, aiming to include additional individuals with lived experience. The finalization of Board nominations was completed on January 1, 2024, however we are still working on filling on vacant seat, which should be completed by December of 2024.

1D-10c.	Routinely Gathering Feedback and Addressing Challenges of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.q.	
	Describe in the field below:	
1.	how your CoC gathers feedback from people experiencing homelessness;	
2.	how often your CoC gathers feedback from people experiencing homelessness;	
3.	how your CoC gathers feedback from people who received assistance through the CoC Program or ESG Program;	
4.	how often your CoC gathers feedback from people who have received assistance through the CoC Program or ESG Program; and	
5.	steps your CoC has taken to address challenges raised by people with lived experience of homelessness.	

**(limit 2,500 characters)**

1.The CoC gathers feedback from individuals experiencing homelessness through at least two community meetings annually, promoting participation via CoC providers. Attendees can complete assessment surveys during these meetings and through exit interviews, ensuring detailed insights into their needs. Individuals are invited to CoC Board and committee meetings to influence decision-making. We engage the community through events and promotional materials distributed across community centers, service providers, and social media, with information available in multiple languages. Regular communication with service providers helps us identify and address challenges effectively.

2.Individuals with firsthand experience of homelessness actively participate in CoC Board decision-making and are invited to CoC meetings and community gatherings. We maintain direct communication with these individuals and collaborate monthly with service providers to resolve challenges. Client surveys and exit interviews further enhance our feedback collection.

3.The Glendale CoC hosts at least two annual community meetings to gather feedback from individuals experiencing homelessness and ESG beneficiaries. A recent meeting on October 2, 2024, at the Adult Recreation Center drew over 150 attendees, who contributed to discussions on the 2025-2030 CDBG, ESG, and HOME Consolidated Plan. Participants also completed needs assessment surveys. Promotional materials for these meetings were distributed in multiple languages through community centers and social media. The Citizenship Participation Plan (CPP) outlines guidelines for citizen engagement regarding CDBG, ESG, HOME, and other HUD grants, facilitating community collaboration on CoC program funding.

4&5. To address challenges, the CoC invites individuals to participate in Board meetings and maintains monthly collaboration with service providers. We analyze feedback from client surveys and exit interviews to identify common concerns and share insights with management and local officials to enhance client-centered programs.

1D-11.	Increasing Affordable Housing Supply.	
	NOFO Section V.B.1.s.	
	Describe in the field below at least two steps your CoC has taken in the past 12 months to engage city, county, or state governments that represent your CoC's geographic area regarding the following:	
1.	reforming zoning and land use policies to permit more housing development; and	
2.	reducing regulatory barriers to housing development.	

(limit 2,500 characters)

1&2 As part of the HOME ARP Allocation Plan, the City of Glendale embarked on a collaborative effort to address the pressing issue of affordable housing and related services within the community. This endeavor involved extensive consultations with various organizations and subpopulations, local elected officials, and county partners. The primary goal was to identify unmet needs and service gaps to better serve the residents of Glendale. Through these consultations, several critical needs emerged, including the demand for more affordable housing options. The City made significant policy changes in the past 12 months. In February of 2023, the city adopted a citywide Inclusionary Zoning Ordinance, which mandates the inclusion of affordable housing units in new development. This policy is aligned with the Housing Element Housing Plan, which serves as a comprehensive framework for addressing housing needs in the city. Among its key priorities are promoting zoning flexibility to encourage a wide range of housing production and promoting the development of housing for special needs groups, such as individuals with disabilities, the elderly, large families, single-parent households, homeless, and those who are formerly homeless. This plan also encourages developers to provide affordable housing units by offering density bonuses and other financial incentives. Furthermore, the passage of SB 1177 by the California State Legislator and its subsequent signing into law by the Governor in August of 2022 authorized the creation of Burbank, Glendale, Pasadena Regional Housing Trust (BGPRHT). This trust was granted the authority to fund planning and construction of affordable housing projects in the region, further bolstering Glendale's commitment to affordable housing solutions. One notable achievement is the groundbreaking ceremony that took place on June 30, 2023. The city, in partnership with Linc Housing and National CORE, initiated the construction of 340 affordable apartments designed to accommodate families, and seniors, including those who are homeless or at risk of homelessness. This development located at 515 Pioneer Drive, represents one of the largest new affordable housing projects in California, which included funding from a variety of sources such as Local Measure S and HOME ARP funds. The Glendale CoC in partnership with the Housing Authority are discussing future projects that would be eligible under the CoC Builds NOFO.

## 1E. Project Capacity, Review, and Ranking–Local Competition

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1E-1.	Web Posting of Advance Public Notice of Your CoC's Local Competition Deadline, Scoring and Rating Criteria.	
	NOFO Section V.B.2.a. and 2.g.	

1.	Enter the date your CoC published its submission deadline and scoring and rating criteria for New Project applicants to submit their project applications for your CoC's local competition.	
2.	Enter the date your CoC published its submission deadline and scoring and rating criteria for Renewal Project applicants to submit their project applications for your CoC's local competition.	08/12/2024

**You must enter a date in elements 1 and 2 in question 1E-1.**

1E-2.	Project Review and Ranking Process Your CoC Used in Its Local Competition. We use the response to this question and the response in Question 1E-2a along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.	
	NOFO Section V.B.2.a., 2.b., 2.c., 2.d., and 2.e.	

**You must upload the Local Competition Scoring Tool attachment to the 4B. Attachments Screen.**

**Select yes or no in the chart below to indicate how your CoC ranked and selected project applications during your local competition:**

1.	Established total points available for each project application type.	Yes
2.	At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).	Yes
3.	At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).	Yes
4.	Provided points for projects that addressed specific severe barriers to housing and services.	Yes



5.	Used data from comparable databases to score projects submitted by victim service providers.	Yes
6.	Provided points for projects based on the degree the projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.	Yes

1E-2a.	Scored Project Forms for One Project from Your CoC's Local Competition. We use the response to this question and Question 1E-2. along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.	
	NOFO Section V.B.2.a., 2.b., 2.c., and 2.d.	

You must upload the Scored Forms for One Project attachment to the 4B. Attachments Screen.

Complete the chart below to provide details of your CoC's local competition:

1.	What were the maximum number of points available for the renewal project form(s)?	100
2.	How many renewal projects did your CoC submit?	8
3.	What renewal project type did most applicants use?	PH-PSH

1E-2b.	Addressing Severe Barriers in the Local Project Review and Ranking Process.	
	NOFO Section V.B.2.d.	

Describe in the field below:

1.	how your CoC analyzed data regarding each project that has successfully housed program participants in permanent housing;
2.	how your CoC analyzed data regarding how long it takes to house people in permanent housing;
3.	how your CoC considered the specific severity of needs and vulnerabilities experienced by program participants preventing rapid placement in permanent housing or the ability to maintain permanent housing when your CoC ranked and selected projects; and
4.	the severe barriers your CoC considered.

(limit 2,500 characters)

1. Glendale CoC collected and analyzed data regarding project success in permanently housing participants using System Performance Measures FY 2023 & FY22 HMIS data and Annual Performance Report (APR). We utilized the System Performance Measures Metric 7b.2 to get an accurate picture of clients in permanent housing during the reporting date range and if clients in that universe either stayed in permanent housing or exited to another permanent destination. In addition, using APR data points such as 5a.8, no. of stayers, and 23.C, exit to housing, related to positive outcomes when people exit projects informed project ranking.

2. The CoC collected and analyzed data regarding length of time between project intake and permanent housing on a quarterly basis and during project scoring and ranking by using FY 2023 System Performance Measure 1b, which expands the length of stay calculated in Measure 1a by taking into account the client's Living Situation.

3. All of CoC's projects serve chronically homeless individuals and families as well as prioritizing Veterans, Victims of Domestic Violence and Families and Children. CoC prioritized all projects as top priority when project applications demonstrated use of the VI-SPDAT, housing first models and removing all barriers for housing, participating in SOAR and increasing participant's income through mainstream benefits and employment income. CoC also provided additional scoring for the applications which demonstrate 100% utilization rate, assisting service resistant participants, criminal background and prioritizing participants who are identified as high utilization of emergency rooms, jails and mental health and behavior health systems.

4. CoC policy adheres to CDP 16-11 prioritization which is reflected in rating and ranking for chronic persons in PSH and persons with severe service needs and scores points based on having too little or little income; active or history of substance abuse and having a criminal record with exceptions for state-mandated restrictions. Thus, CoC's scoring tool & criteria considered chronic homelessness during its ranking and selection process and Housing First and low barriers including current or past substance use, low or no income, criminal histories, and history of victimization/abuse. Renewal projects serving those with highest needs barriers to obtaining and maintaining housing were factored into the review, ranking, and selection.

1E-3.	Advancing Racial Equity through Participation of Over-Represented Populations in the Local Competition Review and Ranking Process.	
	NOFO Section V.B.2.e.	
	Describe in the field below:	
1.	how your CoC used input from persons of different races and ethnicities, particularly those over-represented in the local homelessness population, to determine the rating factors used to review project applications;	
2.	how your CoC included persons of different races and ethnicities, particularly those over-represented in the local homelessness population in the review, selection, and ranking process; and	
3.	how your CoC rated and ranked projects based on the degree that proposed projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and steps the projects took or will take to eliminate the identified barriers.	

(limit 2,500 characters)

1.The Glendale CoC has received input and included persons of different races, particularly those over-represented in the local homelessness population during its review and ranking process. This was done through the participation of the CoC committee and the CoC Board, which currently has a Board Member with lived experience.

2.The Glendale CoC Committee is comprised of people with lived experience and individuals with different cultural backgrounds and provide valuable feedback during the CoC Competition, review, and ranking process. The evaluation team is also comprised of individuals with different backgrounds to ensure a fair representation in the community.

3. The evaluation team, CoC Board and the CoC Committee take into consideration of how projects promote racial equity and provide housing and services to different races that are over-represented. During the application review process, the project applicants were asked to provide information on how their agency will promote racial equity and what type of trainings and programs are offered to staff to ensure equal access to housing programs and services. The applicants were scored based on the answers provided.

1E-4.	Reallocation—Reviewing Performance of Existing Projects.	
	NOFO Section V.B.2.f.	
	Describe in the field below:	
1.	your CoC's reallocation process, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed;	
2.	whether your CoC identified any low performing or less needed projects through the process described in element 1 of this question during your CoC's local competition this year;	
3.	whether your CoC reallocated any low performing or less needed projects during its local competition this year; and	
4.	why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable.	

(limit 2,500 characters)

The reallocation process during each competition is discussed at the Glendale CoC committee meeting and CoC Board and was fully adopted and approved. The process of reallocation includes review of each of the CoC projects new/renewal. All projects are scored using an objective scoring system as approved and recommended by the CoC. The following categories contribute to the overall scoring: System Performance Measures; Recipient Compliance with Grants and Financial Management, Data quality in HMIS, and Housing First and Low Barrier approach. CoC is able to recapture funds from all projects that underperforming who demonstrate slow spending, non-compliance with grant requirements or no longer a priority in terms of meeting a gap in the CoC.

2.The Glendale CoC did not identify any projects that required a reallocation this year but will continue to review projects for future funding competitions.

3.The Glendale CoC did not identify any low performing or less needed project during this local competition year; however, the reallocation process is reviewed during each competition to ensure the best use of funds and local/HUD priorities.

4.The Glendale CoC scored each renewal submitted during this competition year. All projects passed the threshold criteria. The Glendale CoC followed the tiering, scoring and ranking process and will continue reviewing projects and the expenditure rates to ensure that funding is fully utilized, and projects continue to serve the local and national priorities.

1E-4a.	Reallocation Between FY 2019 and FY 2024.	
	NOFO Section V.B.2.f.	

	Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2019 and FY 2024?	Yes
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1E-5.	Projects Rejected/Reduced–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Rejected-Reduced attachment to the 4B. Attachments Screen.	

1.	Did your CoC reject any project application(s) submitted for funding during its local competition?	No
2.	Did your CoC reduce funding for any project application(s) submitted for funding during its local competition?	No
3.	Did your CoC inform applicants why your CoC rejected or reduced their project application(s) submitted for funding during its local competition?	No
4.	If you selected Yes for element 1 or element 2 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2024, 06/27/2024, and 06/28/2024, then you must enter 06/28/2024.	

1E-5a.	Projects Accepted–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Accepted attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New and Renewal Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2024, 06/27/2024, and 06/28/2024, then you must enter 06/28/2024.	09/11/2024
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1E-5b.	Local Competition Selection Results for All Projects.	
	NOFO Section V.B.2.g.	
	You must upload the Local Competition Selection Results attachment to the 4B. Attachments Screen.	

	Does your attachment include: 1. Project Names; 2. Project Scores; 3. Project Status–Accepted, Rejected, Reduced Reallocated, Fully Reallocated; 4. Project Rank; 5. Amount Requested from HUD; and 6. Reallocated Funds +/-.	Yes
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1E-5c.	Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline.	
	NOFO Section V.B.2.g. and 24 CFR 578.95.	
	You must upload the Web Posting–CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC posted the CoC-approved Consolidated Application on the CoC's website or partner's website—which included: 1. the CoC Application; and 2. Priority Listings for Reallocation forms and all New, Renewal, and Replacement Project Listings.	10/20/2024
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1E-5d.	Notification to Community Members and Key Stakeholders by Email that the CoC-Approved Consolidated Application is Posted on Website.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified community members and key stakeholders that the CoC-approved Consolidated Application was posted on your CoC's website or partner's website.	10/20/2024
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## 2A. Homeless Management Information System (HMIS) Implementation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2A-1.	HMIS Vendor.	
	Not Scored—For Information Only	

	Enter the name of the HMIS Vendor your CoC is currently using.	Bitfocus
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2A-2.	HMIS Implementation Coverage Area.	
	Not Scored—For Information Only	

	Select from dropdown menu your CoC's HMIS coverage area.	Multiple CoCs
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2A-3.	HIC Data Submission in HDX.	
	NOFO Section V.B.3.a.	

	Enter the date your CoC submitted its 2024 HIC data into HDX.	05/10/2024
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2A-4.	Comparable Databases for DV Providers—CoC and HMIS Lead Supporting Data Collection and Data Submission by Victim Service Providers.	
	NOFO Section V.B.3.b.	

In the field below:

1.	describe actions your CoC and HMIS Lead have taken to ensure DV housing and service providers in your CoC collect data in HMIS comparable databases; and
2.	state whether DV housing and service providers in your CoC are using a HUD-compliant comparable database—compliant with the FY 2024 HMIS Data Standards.

**(limit 2,500 characters)**

The Glendale CoC has taken the steps to ensure all DV service providers utilize a comparable database based on HUD's Victim Service Provider Comparable Report Requirements. Furthermore, the CoC has reviewed the vendors software (Apricot) to ensure the vendor provides software that meets the privacy and data collection standards and the needs of the community.

2.The DV Service Providers have submitted de-identified aggregated system performance measures data for each project in the comparable database per the request of the HMIS and CoC Lead which is in compliance with the FY 2024 HMIS Data Standards.

3.The Glendale CoC is compliant with the FY 2024 HMIS Data Standards.

2A-5.	Bed Coverage Rate—Using HIC, HMIS Data—CoC Merger Bonus Points.	
	NOFO Section V.B.3.c. and V.B.7.	

Using the 2024 HDX Competition Report we issued your CoC, enter data in the chart below by project type:

Project Type	Adjusted Total Year-Round, Current Non-VSP Beds [Column F of HDX Report]	Adjusted Total Year-Round, Current VSP Beds [Column K of HDX Report]	Total Year-Round, Current, HMIS Beds and VSP Beds in an HMIS Comparable Database [Column M of HDX Report]	HMIS and Comparable Database Coverage Rate [Column O of HDX Report]
1. Emergency Shelter (ES) beds	77	16	61	70.00%
2. Safe Haven (SH) beds	0	0	0	0.00%
3. Transitional Housing (TH) beds	44	44	0	93.00%
4. Rapid Re-Housing (RRH) beds	38	0	38	100.00%
5. Permanent Supportive Housing (PSH) beds	156	0	156	91.00%
6. Other Permanent Housing (OPH) beds	0	0	0	0.00%

2A-5a.	Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-5.	
	NOFO Section V.B.3.c.	

For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-5, describe:

1.	steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and
2.	how your CoC will implement the steps described to increase bed coverage to at least 85 percent.

**(limit 2,500 characters)**

Bed Utilization is 87%, above 54.99%.

2A-6.	Longitudinal System Analysis (LSA) Submission in HDX 2.0.	
	NOFO Section V.B.3.d.	
	You must upload your CoC's FY 2024 HDX Competition Report to the 4B. Attachments Screen.	
	Did your CoC submit at least two usable LSA data files to HUD in HDX 2.0 by January 24, 2024, 11:59 p.m. EST?	Yes



## 2B. Continuum of Care (CoC) Point-in-Time (PIT) Count

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2B-1.	PIT Count Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC conducted its 2024 PIT count.	01/24/2024
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2B-2.	PIT Count Data—HDX Submission Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC submitted its 2024 PIT count data in HDX.	05/10/2024
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2B-3.	PIT Count—Effectively Counting Youth in Your CoC's Most Recent Unsheltered PIT Count.	
	NOFO Section V.B.4.b.	

	Describe in the field below how your CoC:
1.	engaged unaccompanied youth and youth serving organizations in your CoC's most recent PIT count planning process;
2.	worked with unaccompanied youth and youth serving organizations to select locations where homeless youth are most likely to be identified during your CoC's most recent PIT count planning process; and
3.	included youth experiencing homelessness as counters during your CoC's most recent unsheltered PIT count.

(limit 2,500 characters)

1.The Glendale CoC planning process actively involves various community groups and key stakeholders. For youth, this includes the Glendale Youth Alliance, Glendale Unified School District, Glendale Community College, and the Glendale Police Department, all of which play a crucial role in the planning and execution of the count.

2.The CoC collaborates closely with the Glendale Unified School District (GUSD), Glendale Police Department (GPD), and Glendale Youth Alliance (GYA) to identify homeless youth in the area. GYA receives state funding to provide homelessness prevention services and interim housing for young people. To enhance our Point in Time Count, we engage in targeted marketing through social media and city websites to recruit youth experiencing homelessness as enumerators for both the day and night counts. This strategy not only improves data collection accuracy but also empowers those directly affected to participate in addressing the issue. Through these collaborative efforts, we are committed to ensuring a comprehensive and accurate representation of homeless youth in our community.

3. The CoC included several youth experiencing homelessness or with lived expertise. City staff member was a hired youth with lived experience who was recently placed in the EHV program.

2B-4.	PIT Count–Methodology Change–CoC Merger Bonus Points.	
	NOFO Section V.B.5.a and V.B.7.c.	

	In the field below:
1.	describe any changes your CoC made to your sheltered PIT count implementation, including methodology or data quality changes between 2023 and 2024, if applicable;
2.	describe any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2023 and 2024, if applicable;
3.	describe whether your CoC's PIT count was affected by people displaced either from a natural disaster or seeking short-term shelter or housing assistance who recently arrived in your CoCs' geographic; and
4.	describe how the changes affected your CoC's PIT count results; or
5.	state "Not Applicable" if there were no changes or if you did not conduct an unsheltered PIT count in 2024.

(limit 2,500 characters)

1. No Changes to the Sheltered Count

2. While conducting client-based survey interviews, we leveraged methodologies similar to those employed during the unsheltered 2023 Point-in-Time (PIT) count, which included Service-based Counts and known location Counts.

However, it's important to note that we made minor adjustments to our canvassing approach. One notable modification involved canvassing institutional healthcare areas during both daytime and nighttime hours, utilizing professional outreach teams from within the Glendale Police Department. This decision was prompted by an increase in community reports regarding homeless individuals in these areas. These locations were often challenging to navigate safely during dawn or nighttime hours, which raised safety concerns for our general volunteers. Furthermore, we established partnerships with Health Emergency Departments, granting us access to hospitals for the purpose of collecting information on individuals who were at risk of becoming homeless upon their release on the same day.

3. PIT Count was not affected by people displaced either from a natural disaster or seeking short-term shelter or housing assistance who recently arrived in our CoC's geographic area.

4. PIT count was not affected as we did not have any changes.

5. Not applicable.

## 2C. System Performance

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2C-1.	Reducing the Number of First Time Homeless—Risk Factors Your CoC Uses.	
	NOFO Section V.B.5.b.	
	In the field below:	
1.	describe how your CoC determined the risk factors to identify persons experiencing homelessness for the first time;	
2.	describe your CoC's strategies to address individuals and families at risk of becoming homeless; and	
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time	

(limit 2,500 characters)

1.To better identify risk factors associated with first-time homelessness, the CoC has introduced customized questionnaires in our Point-in-Time (PIT) count. Outreach Programs and Vulnerability Index Assessment tools within the Homeless Management Information System (HMIS). This initial assessment collects critical data on the issues leading to homelessness. In our 2024 homeless count analysis, we found that job loss was the primary cause of first-time homelessness, followed by increases in rent, divorce or separation, and unexpected health issues. During FY 2022-2023, we helped 154 individuals avoid homelessness through financial support from agencies offering prevention funds.

2.The Glendale CoC, in collaboration with various service providers, has expanded homeless prevention programs funded by ESG, state, county, and local resources. These programs help individuals and families achieve stable housing through rental assistance, landlord incentives, and supportive services, while promoting available resources online and at community centers, schools, and libraries. The city has temporary housing programs for lower income households with local funds such as the Low-Income student Rental Assistance Program and the Low-Income Family Employment and Rental Assistance Program. Key partners include Catholic Charities, Armenian Relief Society, Home Again Los Angeles, Ascencia, and others. The City of Glendale's Rental Rights Program, established on March 14, 2019, aims to protect residents from displacement and ensure housing stability. Enhancements adopted on February 6, 2024, will limit rent increases to 8.9% starting August 2024. Recognizing that discrimination disproportionately affects people of color, LGBTQI+ individuals, and those with disabilities, the Housing Authority has also established a Tenant Ad Hoc committee comprised of diverse individuals including those with lived expertise to discuss existing and needed housing programs within the City. Aligned with the Federal Homeless Prevention Framework, Glendale is committed to reducing homelessness by collaborating with the Housing Authority and other partners to increase housing supply, reform zoning policies, and enhance Permanent Support Housing Programs. The CoC also aims to strengthen partnerships with mental health agencies to better support individuals with chronic health conditions.

3. The HMIS Associate will collaborate with providers in data management meetings to help track reduction.

2C-1a.	Impact of Displaced Persons on Number of First Time Homeless.	
	NOFO Section V.B.5.b	

Was your CoC's Number of First Time Homeless [metric 5.2] affected by the number of persons seeking short-term shelter or housing assistance displaced due to:

1.	natural disasters?	No
2.	having recently arrived in your CoC's geographic area?	Yes

(limit 2,500 characters)

In FY 2022, under metric 5.2, we reported the total number of 347 individuals entering shelters, transitional housing, or permanent housing. In comparison, we noted that 415 individuals (a 20% increase) experienced homelessness for the first time during the same period. This notable rise was largely attributed to the influx of individuals moving from neighboring Continuums of Care (CoCs) and refugees seeking services in the City.

2C-2.	Reducing Length of Time Homeless—CoC's Strategy.	
	NOFO Section V.B.5.c.	
	In the field below:	
1.	describe your CoC's strategy to reduce the length of time individuals and persons in families remain homeless;	
2.	describe how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and	
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless.	

(limit 2,500 characters)

1. In FY 2022, the average duration of homelessness was 59 days, rising to 65 days in 2023—a 10% increase. The Glendale CoC reduces this duration by prioritizing the most vulnerable individuals through coordinated entry points, ensuring those with longer homelessness periods receive priority.

2. The Glendale CoC's hotel/motel program offers interim housing for those in crisis. Participants can stay until permanent housing is secured, supported by navigators and case managers. We employ a housing-first approach to reduce barriers and provide access. Our Shelter Plus Care Project and other CoC-funded Permanent Supportive Housing (PSH) initiatives focus on chronic homelessness, while Emergency Housing Vouchers create pathways to PSH. The city partners with regional organizations to connect clients to permanent housing through the local CES Access Center.

3. CoC Lead Coordinated Entry System (CES) agencies use local HMIS data, including VISPDAT assessments, to identify and prioritize highly vulnerable individuals who have experienced extended periods of homelessness. These individuals are referred to Permanent Supportive Housing (PSH), and referrals for Rapid Re-Housing (RRH) are closely monitored for households facing prolonged street homelessness. To expedite housing placements, the Glendale CoC maintains an active landlord outreach program that secures housing units for homeless clients and ensures rapid unit inspections, allowing participants to move into housing within two weeks. Our providers actively engage private landlords by offering enhanced security deposits, utilizing set-aside funds for potential damages, and providing conflict resolution support. Emergency Housing Vouchers within the Glendale CoC are seamlessly integrated into the CES, initiating housing placement planning right away and leveraging HMIS data to generate weekly length-of-stay reports, which aid in tracking progress and identifying individuals with extended stays.

2C-3.	Successful Permanent Housing Placement or Retention —CoC's Strategy.	
	NOFO Section V.B.5.d.	
	In the field below:	
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1.	describe your CoC's strategy to increase the rate that individuals and persons in families residing in emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations;
2.	describe your CoC's strategy to increase the rate that individuals and persons in families residing in permanent housing projects retain their permanent housing or exit to permanent housing destinations; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to increase the rate that individuals and families exit to or retain permanent housing.

(limit 2,500 characters)

1. In FY 2023, 288 individuals accessed Emergency Shelter, Transitional Housing, and Rapid Rehousing programs, achieving a 39% successful exit rate to permanent housing. To combat homelessness in the Glendale CoC, we've secured funding from LA County Measure H and the state's Homeless Housing Assistance and Prevention (HHAP) program, in partnership with the Public Housing Authority (PHA). This funding is crucial for our efforts. We are collaborating with county partners through a Regional Taskforce on Homelessness to align goals and metrics, enabling data-driven resource allocation and program strategies focused on equity. The National Alliance on Homelessness is developing this plan, which will enhance housing supply and resources, ensuring homelessness is rare, brief, and non-recurring. The city has expanded outreach and established a year-round Hotel Program, along with a local Access Center providing 45 beds for the unhoused.

2. A key initiative in our homeless action plan is to increase shelter beds, facilitating quicker transitions to permanent housing. By enhancing shelter capacity and focusing on permanent solutions, we aim to create an effective continuum of care. The Glendale CoC planning committee prioritizes permanent housing in funding applications and is dedicated to increasing rapid rehousing availability while developing stability plans for lasting solutions.

3. The Glendale CoC is collaborating with local and regional partners to leverage funds and supportive services, including assistance from Managed Care Plans and State Homelessness and Housing Incentive Funds. We are prioritizing affordable housing for those experiencing or at risk of homelessness, working with our local PHA. Through the Regional Taskforce, we align funding and develop data-informed resource allocation strategies. Currently, we are using Emergency Housing Vouchers (EHV) for rapid client housing. With support from state, ESG, and local funds, we plan to expand Rapid Rehousing Programs in FY 2024-2025.

2C-4.	Reducing Returns to Homelessness—CoC's Strategy.	
	NOFO Section V.B.5.e.	

In the field below:

1.	describe your CoC's strategy to identify individuals and families who return to homelessness;
2.	describe your CoC's strategy to reduce the rate that individuals and families return to homelessness; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the rate individuals and persons in families return to homelessness.

(limit 2,500 characters)

1. In FY 2023, the Glendale CoC reported a 0% recidivism rate within six months. This performance metric specifically examines participants who were placed in permanent housing. We have established a robust system for tracking risk factors linked to recidivism, utilizing data from multiple sources, including the Vulnerability Index - Service Prioritization Decision Assistance Tool (VI-SPDAT), the Coordinated Entry System (CES), and the Homeless Management Information System (HMIS). Through these data sources, we carefully identify individuals and families who re-enter the system after exiting.

2. When a client returns to our system, we conduct a thorough review of the factors that contributed to their re-entry. This assessment is crucial for developing tailored service plans that address their unique needs. In addition to individual data, our CoC leverages both STELLA and aggregated live local HMIS data to gain a comprehensive understanding of recidivism trends. This data-driven approach allows us to create recidivism profiles that are shared with service providers, enabling us to collaboratively devise strategies to reduce recurrences and improve outcomes. We have implemented a performance-based incentive system for CoC-funded programs in our community, evaluating their effectiveness in connecting clients to mainstream resources. This incentivization underscores our commitment to strengthening the links between our clients and essential community resources.

3. Leading these critical efforts is Ascencia. Within Ascencia, a dedicated team of housing and employment navigators works closely with the Verdugo Jobs Center to help clients increase their income and develop essential life skills. These combined efforts aim to enhance clients' financial stability and provide them with the tools necessary to maintain their housing. Our commitment to this cause is further demonstrated by our detailed analysis of Monthly Recidivism HMIS reports, which offer valuable insights into the rates of return to homelessness in our community.

2C-5.	Increasing Employment Cash Income—CoC's Strategy.	
	NOFO Section V.B.5.f.	
	In the field below:	
1.	describe your CoC's strategy to access employment cash sources;	
2.	describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income; and	
3.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase income from employment.	

(limit 2,500 characters)



1&2.The Glendale CoC partners with the Verdugo Job Center and the Verdugo Workforce Development Board to enhance access to employment services, including resume assistance, mock interviews, and individualized work plans. They also collaborate with the Glendale Youth Alliance to support job readiness programs for homeless youth, successfully transitioning them to permanent housing and sustainable employment. The Los Angeles Basin region (LARPU) held community workshops to develop a coordinated approach for reentry individuals, securing funding under the Prison to Employment Initiative (P2E) through the California Workforce Development Board. The Verdugo Workforce Development Board will enroll 13 individuals referred by probation or parole officers, offering skill training, job experience, and case management. The Verdugo Job Center will act as a Reentry Hub, ensuring timely follow-ups and coordinating with "lived mentors" for intensive support. Additionally, a partnership with Early Childhood Education Pathways to Success (ECEPTS) offers a Pre-Apprenticeship model in Early Childhood Development, providing job opportunities for English Language Learners through classroom training and paid on-the-job experience. Glendale CoC partners with the Salvation Army Veteran to provide Employment Services to veterans who are interested.

3.Key partners in these efforts include the Verdugo Jobs Center, Verdugo Workforce Development, Glendale Youth Alliance, EDD, Ascencia, Home Again LA, and the Armenian Relief Society, Salvation Army

2C-5a.	Increasing Non-employment Cash Income—CoC's Strategy	
	NOFO Section V.B.5.f.	
	In the field below:	
	1. describe your CoC's strategy to access non-employment cash income; and	
	2. provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase non-employment cash income.	

(limit 2,500 characters)

Participants receive comprehensive benefit assessments and ongoing reassessments to ensure they access the support for which they qualify. Case managers collaborate closely with local non-cash benefit agencies to facilitate enrollment in essential programs such as Covered California health insurance, CalFresh, general relief, veterans' benefits, and child care services. We also encourage agency participation in SOAR training to improve client access to SSI/SSDI benefits. The Glendale CoC partners with the LA County Department of Public Social Services, which works to enhance non-cash income through programs like CalWORKs, CalFresh, General Relief (GR), and WIC.

Key partners in these efforts include Ascencia, Home Again Los Angeles, Armenian Relief Society, Door of Hope, Catholic Charities, and YWCA of Glendale and Pasadena.

### 3A. Coordination with Housing and Healthcare

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3A-1.	New PH-PSH/PH-RRH Project–Leveraging Housing Resources.	
	NOFO Section V.B.6.a.	
	You must upload the Housing Leveraging Commitment attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses housing subsidies or subsidized housing units which are not funded through the CoC or ESG Programs to help individuals and families experiencing homelessness?	No
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3A-2.	New PH-PSH/PH-RRH Project–Leveraging Healthcare Resources.	
	NOFO Section V.B.6.b.	
	You must upload the Healthcare Formal Agreements attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses healthcare resources to help individuals and families experiencing homelessness?	No
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3A-3.	Leveraging Housing/Healthcare Resources–List of Projects.	
	NOFO Sections V.B.6.a. and V.B.6.b.	

If you selected yes to questions 3A-1. or 3A-2., use the list feature icon to enter information about each project application you intend for HUD to evaluate to determine if they meet the criteria.

Project Name	Project Type	Rank Number	Leverage Type
This list contains no items			

## 3B. New Projects With Rehabilitation/New Construction Costs

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3B-1.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.r.	

Is your CoC requesting funding for any new project application requesting \$200,000 or more in funding for housing rehabilitation or new construction?	No
--	----

3B-2.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.r.	

If you answered yes to question 3B-1, describe in the field below actions CoC Program-funded project applicants will take to comply with:

1.	Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u); and
2.	HUD's implementing rules at 24 CFR part 75 to provide employment and training opportunities for low- and very-low-income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low-income persons.

(limit 2,500 characters)

### 3C. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3C-1.	Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serve Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

	Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes?	No
--	--	----

3C-2.	Cost Effectiveness of Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

You must upload the Project List for Other Federal Statutes attachment to the 4B. Attachments Screen.

If you answered yes to question 3C-1, describe in the field below:

1.	how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and
2.	how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.

(limit 2,500 characters)

## 4A. DV Bonus Project Applicants for New DV Bonus Funding

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

4A-1.	New DV Bonus Project Applicants.	
	NOFO Section I.B.3.j.	

	Did your CoC submit one or more new project applications for DV Bonus Funding?	No
Applicant Name		
This list contains no items		

## 4B. Attachments Screen For All Application Questions

We have provided the following guidance to help you successfully upload attachments and get maximum points:

1.	You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.		
2.	You must upload an attachment for each document listed where 'Required?' is 'Yes'.		
3.	We prefer that you use PDF files, though other file types are supported—please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images. Many systems allow you to create PDF files as a Print option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube.		
4.	Attachments must match the questions they are associated with.		
5.	Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process.		
6.	If you cannot read the attachment, it is likely we cannot read it either.		
	. We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).		
	. We must be able to read everything you want us to consider in any attachment.		
7.	After you upload each attachment, use the Download feature to access and check the attachment to ensure it matches the required Document Type and to ensure it contains all pages you intend to include.		
8.	Only use the "Other" attachment option to meet an attachment requirement that is not otherwise listed in these detailed instructions.		
Document Type	Required?	Document Description	Date Attached
1C-7. PHA Homeless Preference	No	PHA Homeless Pref...	10/17/2024
1C-7. PHA Moving On Preference	No		
1D-10a. Lived Experience Support Letter	Yes	Lived Experience ...	10/17/2024
1D-2a. Housing First Evaluation	Yes	Housing First Eva...	10/17/2024
1E-2. Local Competition Scoring Tool	Yes	Local Competition...	10/17/2024
1E-2a. Scored Forms for One Project	Yes	Scored Form for O...	10/17/2024
1E-5. Notification of Projects Rejected-Reduced	Yes	Notification of P...	10/17/2024
1E-5a. Notification of Projects Accepted	Yes	Notification of P...	10/17/2024
1E-5b. Local Competition Selection Results	Yes	Local Competition...	10/17/2024
1E-5c. Web Posting—CoC-Approved Consolidated Application	Yes		
1E-5d. Notification of CoC-Approved Consolidated Application	Yes		

2A-6. HUD's Homeless Data Exchange (HDX) Competition Report	Yes	HUD's Homeless Da...	10/17/2024
3A-1a. Housing Leveraging Commitments	No		
3A-2a. Healthcare Formal Agreements	No		
3C-2. Project List for Other Federal Statutes	No		
Other	No		