



CITY OF GLENDALE, CALIFORNIA

Human Resources
Civil Service Commission

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Tel. (818) 548-2110
glendaleca.gov

April 20, 2020

Dear City Retiree,

We hope this letter finds you and your family in good health and we wish you a wonderful year for 2020. The enclosed packet provides information for the 2020 City of Glendale open enrollment period and updated information on the City's full range of medical, dental and vision options. This year's open enrollment period runs from **April 20, 2020 through May 11, 2020**.

This letter addresses the following items:

- Open Enrollment Period Renewals for June 1, 2020
- Retirees or Spouses Becoming Medicare Eligible in 2020
- Renewals for June 1, 2020
- ICMA-RC (RHSP) – New Rates for Reimbursement Request

Open Enrollment – April 20, 2020 – May 11, 2020

As a City of Glendale retiree, you may use the open enrollment period as an opportunity to make changes to your current medical, dental, or vision insurance elections. **The changes will take effect June 1, 2020.** Open Enrollment Guides are included with this packet.

New for Anthem PPO & HMO Plans

The City was approved to change the mail in prescription period from 60 day supply to 90 day supply for one copayment, without any increase in premiums. This means, if you are on maintenance prescriptions, and you use the mail in pharmacy, you can receive a 90 day prescription refill for the cost of a 30 day prescription from a pharmacy.

During open enrollment, retirees can switch from one City medical plan to another City plan. As a result of the rate changes, retirees may wish to consider a lower cost plan. Retirees may also wish to consider FuturisCare Retiree Services or KeenanDirect during their November open enrollment period.

Important Note: If you decide at any point to cancel any of your coverage with the City, you must notify the City **prior to the effective date of termination of coverage**, by completing the declination form enclosed, which can also be found on the website: www.GlendaleRetireeMedical.com.

Retirees or Spouses Becoming Eligible for Medicare Part A and B in 2020

A retired member and/or a dependent (spouse, domestic partner or child) who is eligible for Medicare coverage by reason of age or disability **must be enrolled in Medicare Part A (Hospital Insurance) and Part B (Medical Insurance)** to maintain their eligibility with the City of Glendale's medical coverage (as well as most other medical insurance providers).

If a retired City employee and/or qualified dependent enroll in Medicare Part A and are not eligible to receive Part A for free, the City will reimburse the cost of their Part A Medicare premium. Prior to August 1, 2015, retirees had to remain on one of the City's medical insurance plans in order to be eligible for the Part A reimbursement. As a result of the changes occurring with the unblending of medical insurance rates in 2016, retirees can continue to receive the Part A reimbursement regardless of what plan is selected, including a non-City plan. **Retirees who had already left the City's plan prior to August 1, 2015 are not eligible for the Part A reimbursement.**

Once a covered retiree or dependent becomes eligible for Medicare, the City's Benefits Section and FuturisCare Retiree Services will provide the retiree or dependent informational correspondence approximately three months prior to their 65th birthday in reference to enrolling in Medicare and information to assist in the enrollment process for their new secondary coverage. You can always begin your enrollment with Medicare within three months of turning 65.

Special Medicare Premium Notice: If Medicare does not receive your premiums on time, they will notify the carrier that you no longer have Medicare Part A and/or Part B coverage. When the carrier receives this information, **your premium will be automatically increased to include the carrier penalty rate**, which is much higher than the Retiree Rates listed. To avoid this issue, you must pay your Medicare premiums timely.

Renewals – June 1, 2020

The new medical insurance rates will take effect on the June 1, 2020 insurance renewal. The percentage adjustment is provided below, and the new rates are provided within the packet.

Medical Renewal	2020 – 2021 Final Rate Change %
Anthem/Blue Cross PPO Plans – California Pre-Medicare	19.85%
Anthem/Blue Cross PPO Plans – Out-of-State Pre-Medicare	19.85%
Anthem/Blue Cross PPO Plans – CA & Out-of-State - Medicare	1.65%
Anthem/Blue Cross HMO - Pre-Medicare	9.50%
Anthem/Blue Cross Senior Secure HMO – Medicare	< 3.02% >
Kaiser HMO - Pre-Medicare	3.46%
Kaiser Deductible HMO - Pre-Medicare	3.46%
Kaiser Senior Advantage HMO – Medicare	1.63%
Dental Renewal	
Guardian High Option PPO	1.81%
Guardian Buy Up PPO	1.81%
Guardian DMO	0.00%
Vision Renewal	
VSP Retiree Vision	0.00%



ICMA-RC (RHSP) Modifying the New Rates for Reimbursement

To modify the automatic reimbursement for your insurance premiums with ICMA-RC, retirees may submit the enclosed Benefits Reimbursement Request Change Form. Please complete page 1 and 2 and fax with your new invoice to 888-665-8495. ICMA no longer uses your social security number on the form, so you will need your Reference number, which can be found on your ICMA account online at www.icmarc.org.

Questions

If you have any questions or need further information, please contact the following:

Open Enrollment Support / Benefits Inquiry / Eligibility / Claim Issues / Changes

Human Resources: Benefits Division visit: www.GlendaleRetireeMedical.com
Phone: (818) 548-2160 Hours: 8:00am – 5:00pm Email: Benefits@glendaleca.gov
Fax: (818) 243-8428

Retirement Billing – City of Glendale Retiree Medical, Dental, Vision, & Life Plans

PayFlex
Phone: (800) 359-3921 Hours: 8:00am – 7:00pm (CT) Website: www.payflex.com
6:00am – 5:00pm (PST)

FuturisCare Retiree Services – Medicare Exchange

Keenan & Associates
Phone: (888) 616-7130 Hours: 8:00am – 5:00pm Website: www.healthcompare.com/futuriscare

KeenanDirect – Pre-Medicare Exchange

Keenan & Associates
Phone: (855) 359-7354 Hours: 8:00am – 6:00pm Website: www.keenandirect.com

Deferred Compensation Plan / RHSP Reimbursements

ICMA-RC Meritain Health
Balances (800) 669-7400 Reimbursements (888) 587-9441 Website: www.icmarc.org
Hours 8:30am – 9:00pm ET Hours 8:00am – 5:00pm (ET) Fax (888) 665-8495

Medicare Part A Reimbursements – (You can fax or email your Medicare invoice to Payroll.)

Finance Department: Payroll Section
Phone: (818) 548-2106 Hours: 8:00am – 5:00pm Email: Payroll@glendaleca.gov
Fax: (818) 551-6923

Sincerely,



Teri Taylan
Benefits Manager

cc: Matt Doyle, Director of Human Resources

