

APRIL 2020

VERDUGO JOBS CENTER

AN AMERICA'S JOB CENTER OF CALIFORNIA

FREQUENTLY ASKED QUESTIONS ABOUT UNEMPLOYMENT INSURANCE

The following is a compilation of questions the Verdugo Jobs Center has received about unemployment insurance (UI), and research it has gathered from the Employment Development Department (EDD) in response to these questions. The Verdugo Jobs Center is not authorized to answer questions about specific UI claims. For additional questions, please contact the Employment Development Department.

THE VERDUGO JOBS CENTER CONTINUES TO OFFER SERVICES VIRTUALLY.

Call (818) 937-8000

What do I do if I am unsure about my eligibility for UI? If you are unsure as to whether you are eligible to receive UI benefits, proceed with filing a claim. The EDD will make the eligibility determination.

Is UI only for US Citizens? No. Anyone with a Right to Work document and has earned wages may apply.

What is the best way to ensure I submit all the required information? Use the [UI Checklist](#) for collecting the information necessary to apply for benefits and apply through the [EDD's UI Online](#) from your personal computer or mobile phone. [EDD's UI video tutorial](#) is also helpful to watch before starting the application process.

Are there changes to the UI application because of COVID-19? Starting Friday, March 27, workers applying for UI are asked to check the options on the application's drop-down menu that indicate the coronavirus is the reason for your unemployment or reduced wages. There may be additional changes as updates are made.



FAQs, CONT.

How long does it take to receive UI payments? Due to high volume of claims submitted at this time, we are unable to provide approximate timelines.

In general, at this time, claim processing may take additional time and require EDD to ask for further information from a worker if:

1. The information submitted does not match wage records;
2. A worker's identity cannot be verified.

Examples of situations where a claim could be delayed include a worker misclassified by their employer as an independent contractor instead of an employee, a worker whose data may have been transposed when reporting it to the EDD, or incomplete applications.

Which employer do you file under if you are a corporation or an independent contractor? Usually, an employer is considered the entity that pays your wages. You will need to list the company that your paycheck is issued from. If you are still unsure, the [EDD's UI video tutorial](#) can help.

Can I file with multiple W2s? Yes.

What is the Work Sharing Program? Visit the [Work Sharing Program website](#) for all details about this program. The most important thing to know is that an employer must apply for this program, not an employee.

What should I do if I need additional assistance? If you need assistance in completing the application, you can find [your local America's Job Center of California](#) and call to set up a phone appointment with EDD's Workforce Services staff.

Can I qualify for both state unemployment benefits as well as the new federal unemployment benefit? Depending on your circumstances, you may qualify for both. For more up to date information, please refer to the [EDD's coronavirus webpage](#).

Do I apply separately for federal unemployment benefits? The EDD will provide updated guidance to workers on its [coronavirus webpage](#).

For more questions and answers about unemployment benefits, visit the [EDD's FAQs page](#).

