



# GLENDALE POLICE DEPARTMENT

131 N. Isabel Street, Glendale CA. 91206

## OFFICIAL NEWS RELEASE

Carl Povilaitis  
Chief of Police

### **Glendale Police Department Operational Adjustments in Response to COVID-19**

March 17, 2020

**Glendale, California** – As part of a continued, proactive approach towards slowing the spread of the Novel Coronavirus, the Glendale Police Department is making certain operational adjustments. Please know that our response to emergency and non-emergency calls for service has not changed, and we will continue to deliver uninterrupted police services in our community.

In an effort to provide the highest level of safety and service, while preserving the health of both police personnel and members of the community, we will be limiting access to the front lobby of the Glendale Police Department (131 N. Isabel St.) until further notice, except in essential situations. Lobby restrictions will not apply to the following:

- Situations in which a law enforcement presence is needed to immediately protect life, safety, or property
- Impound releases
- Individuals who are required by law to check-in with law enforcement
- Mandated visits for payment of fees or collection of property

If a member of the public requires police assistance while at the Glendale Police Department, they can utilize the phone located next to the main entrance doors to speak with an operator.

If calling for police services while experiencing flu-like symptoms, fever, or respiratory distress, please notify our communications operators so first responders can take necessary safety precautions prior to their arrival. The Glendale Police Department is also limiting jail visits of inmates to attorneys and clergy only, in accordance with recommendations by the Board of State & Community Corrections.

**Media Contact: Lieutenant Suttles**  
**Office: 818-548-3140 Cell: 818-484-1089 Email: dsuttles@glendaleca.gov**

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**PLEASE NOTE: OUR LOBBY IS OPEN FOR EMERGENCIES ONLY UNTIL FURTHER NOTICE. For emergencies, dial 9-1-1 or pick up the phone with the blue light.**

**Upon calling, you may be asked:**

- 1) Do you, or does anyone around you, have a fever?
- 2) Do you, or does anyone around you, have a dry cough, or are you short of breath?

**If the answer to either of the above questions is “yes,” a report may be taken over the phone if circumstances allow.**

- For Non-Emergency Police Dispatch, please call (818) 548-4911

For any of the following police services, please call the number provided to make an appointment:

- For front desk services, please call (818) 548-6481
- For the Records Bureau, please call (818) 548-3136
- For the Traffic Bureau, please call (818) 548-3131
- For the Property Bureau, please call (818) 548-3147
- For the jail, please call (818) 548-3124

We apologize for any inconvenience these adjustments may cause. Please know that the men and women of the Glendale Police Department are committed to the safety and well-being of the citizens in our community.

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