



VERDUGO FIRE COMMUNICATIONS CENTER Task Force Meeting Minutes February 11, 2020

Present: ARC, BRK, GLN, MTB, MPK, SGB, SNM/SPS, SMD, VFCC

Absent: ALH, ANF, BUR, MRV, PAS

Presentation/PowerPoint

911 audio – MTB- Infant not breathing, unintelligible, frantic caller: SPAS-Person not breathing

Reminder to call VFCC supervisors to provide an update/follow-up on significant incidents if able.

CAD upgrade update:

- Go live date is set for May 12, 2020
- Westnet and USDD participating on all calls and are fully involved with the project moving forward
- Glendale Field Testing – Physically tested dispatches in an ambulance with Presidio Team. The goal is to field test as much as possible before go-live
- Refresher Training – Northrop Grumman (NG) provided primary and alternate training dates. End-user mobility training scheduled for **April 9 & 10**. If these do not work, please inform ASAP. There will be four half-day classes. Staff will be available to answer any questions you might have regarding the system, log-in process, access, etc. This training is both a refresher for those already trained (there is new material) and new representatives are welcome
- Fire Agency Progress Status- Chart tracks the status of every agency, hardware acquisition, software installation, phases of testing, etc. for the new CAD project: Monthly updates are provided with this data, if you want to be added, please email request
- Field Testing- To accomplish this, we have to notify NG, and agencies will have to physically log-out all units and log in from the field to ensure the system works. We will send out a 4-5 step process to everyone for a log-in test to perform in the next few weeks. We appreciate your assistance in helping test the system.

VFCC update:

- Finance- plan on a 5% increase for your city budgeting purposes. We are targeting the VFCC Executive Committee meeting for **March 10** – realizing this date is past when your budget is needed, we recommend budgeting for the maximum potential increase
- Staffing- The number one candidate for the center manager position is just about finished with backgrounds. We are currently functioning with reduced staffing; priority is to fill the vacant positions as soon as possible
- Significant calls – Carr IC GLN, 4 -alarm, six civilians rescued, two FF's rescued after falling through the floor. VFCC reviewed areas of needed improvement. BC Ambrose was involved in writing 'green sheet' for GFD



VERDUGO FIRE COMMUNICATIONS CENTER Task Force Meeting Minutes February 11, 2020

- Coronavirus EMD –There was a meeting with DHS, and a list of precursory questions were vetted with EMS and our medical director’s advisement. Our dispatch EMD was updated and will provide additional information to the field. ARC: screening supplemental was beneficial on a recent dispatch
- GPD is coming next week to work out of Verdugo for 7-10 days while their center is being remodeled
- Newsletter- With the addition of Tableau, the annual report was eliminated. We will be coming up with a format that will provide valuable, informative information to agencies.
- Dispatch appreciation week – **April 8-14, 2020** FCSS Leary: Jurisdiction T-shirts are always appreciated; staff can wear them on night shifts.

Updates:

- Second BC on working Fire, recommended by consensus of Task Force and moving forward to Ops Committee – Per DC Alvarez Ops Committee side, it has been moved forward. Moving on to the next step for consideration
- Arson Task Force- looking at an improved process for Verdugo to know whom to call – IC lets Verdugo know. Ambrose working with DFM Eaton
- Mayday Policy tabled based on RTG policy. MPK- Mayday policy is being presented to LAAFCA Chiefs on Thursday. Ambrose to meet with Weddle after LAAFCA meeting.
- DC Lynch is back, Frieders is now the Interim Fire Chief of Pasadena.

New Business:

REVIEW OF SMOKEI (BRK) – DC Alvarez requested a review of whether or not we should automatically dispatch SMOKEI as STR.

- Data of 24 calls upgraded in 2019 in Area C. Request for additional data to accurately interpret the numbers. BRK: call loads are increasing, and we are not getting an increase in resources. In the interest of being efficient, are we impacting how effective we are? We don’t want to be behind the eight ball the 1% of the time we need to be impactful.

We need to re-evaluate and obtain more data, including the total number from 2019, so the 24 number in Area C will mean something. We also need to take a look at the type of structure as well as appliance major and electrical fire.

- This will be on the task list for Call Volume Work Group. VFCC to pull additional data.



VERDUGO FIRE COMMUNICATIONS CENTER Task Force Meeting Minutes February 11, 2020

CALL VOLUME WORKGROUP- Proposed by Frieders at January meeting, group tasked to review dispatch types and resources sent.

- Fire Alarm, Public Assist, Fall 1/2, and SMOKEI were recommended to be evaluated by the group. Volunteers requested to form workgroup: BRK (Alvarez), ARC (Spriggs), VFCC (Ambrose), and MTB (Wilkes) volunteered.
- Consensus- Call volume workgroup meetings will be held before task force meetings in Verdugo at 0800. The exception will be the next meeting, March 10 – where it will occur after the Taskforce meeting due to Tri-city Executive committee meeting at 0800.
- OPEN ITEMS: ARC: Presented information from L.A. City Workshop – Mode topic- Other agencies will announce Mode they are operating in. Is there a need for all to announce mode generically built-in and consistent? I.e., Defensive, Offensive? MPK: Part two of the RTG project is operational modes – After group discussion determined this will be added to the March meeting agenda for follow up.

Roundtable

ARC: Promotional testing

MPK: Haberle's last day was last Friday, Interim Chief is Hallock. FS 62 construction of temporary quarters occurs at the end of the month, RA 62 will eventually go to 63's, two new engines going in service, promotional testing at the end of March.

GLN: A.O. promotional, Lateral FFPM testing did not go well; there will be no July class.

MTB: Engineer's test, FF recruitment – three going to interview's out of 79 applications. Losing staff to County, the five-week academy started, command staff moving to city hall.

SGB: Year-long recruitment of laterals not successful, six vacancies, starting the entry-level process- if they get six, they will put on their own academy; County still on the shelf; Working on RA 52 to be in service at the end of the year. Discussion of EQ mode/Restaurant Fire/Wrong TAC issue.

FCSS Leary: EQ mode and Fire at the same time need to be revisited- equates to no radio channels available. The old policy was 4.0 or higher within a 50-mile radius; anything that is felt is the current order. Ambrose: Let's look at policy and compare with the region

BC Ambrose: Revcard upgrade access issues – still being recorded but unable to access at the moment. Accidental E-trigger hit from AU28 went to RED15, RED15 keeps coming back- check your old radios.

SPAS: PowerPoint call update – was a save, ROSC, re-arrested in ER, walked out the next day.

FCSS Leary: Thank you for sending all available resources to the Carr Fire; Reminder that it is dispatcher's appreciation week in April.

NEXT MEETING: March 10, 2020 (Note start time change due to Executive meeting)