



THE VOICE OF VERDUGO

Verdugo Update



Please join us in welcoming our third group of trainees. Cheryl Mendez and Josie Chilingaryan joined the Verdugo team and began training on November 11, 2018. Cheryl is transferring from our partners at GPD where she worked as shift supervisor, and Josie comes to us

from the retail sector.

Additionally, Jeff Creiman was signed off on radio training effective November 11, 2018, earning his badge and is now fully qualified as a Fire Communications Operator.

Did You Know

- Verdugo's updated Radio SOG's are hot off the presses as of October 24, 2018. You can view them [here](#).
- One change to note in particular is for responses with two units or less. Call types such as ALARM, ELEV, and VEHFWY that were previously dispatched on a TAC are now dispatched on Red 1. However, you can always request a separate TAC from Verdugo at any time for any call.
- Verdugo has recently implemented a self-review of CPR calls in an effort to improve the recognition of the need to give CPR instructions and getting callers to start chest compressions sooner. FCO's now review their CPR calls and submit a report with call details in an attempt to improve patient survivability. We are also looking to hold a Resuscitation Academy class next year in Glendale for a telephone CPR focused class.

Verdugo Mobility Working Group

In conjunction with Northrup Grumman the Verdugo Mobility Working Group is continuing to develop an updated Mobile Data Computer screen layout. The newer version will have a familiar layout with increased functionality. The goal of the group is to limit the number of screen touches and maximize the amount of information viewable to the user. This includes premise history, building layout, preplans, as well as a resource summary of units assigned to an incident. The Group also sees value in the ability to toggle between CAD and an internet screen providing access to sites such as CHP CAD, weather information, 3D Google maps, etc. Weekly meetings continue so the Group can develop a quality, useful tool for the field.

CAD Update

- Training for our new CAD is moving ahead starting in January. We will have two weeks of Train-the-Trainer class followed by one week of end-user training. Our goal is to have all Verdugo staff complete training by mid February.
- After a full Request for Proposal (RFP) bid process, Presidio Inc. was selected on November 12, 2018, to complete our CAD Data Network design and managed services project. Presidio is a leading North American IT solutions provider focused on digital infrastructure and cloud and security solutions. Presidio delivers technology expertise through a full life cycle model of professional, managed, and support services including strategy, consulting, implementation, and design. We are excited to work with the Presidio team to accomplish this important phase of our CAD project.

CAD	INTERNET	8034-8746	AVAILABLE IN QUARTERS					E21	15:30 05/28/18	
MESSAGE	MORE	ZOOM	INCIDENT HISTORY	PREMISE INFO	MAP	RESOURCE SUMMARY	UNIT STATUS	HOSP STATUS	CLEAR SCREEN	
		IN	OUT							
1530 E21 AIQ										
ENR	LAW STG	ONS	TRANS	TRANS COMP	AOR	CANCEL AOR	AIQ	SEND	RECALL DISPATCH	

Verdugo Christmas Card

Keep an eye out for Verdugo's annual Christmas card. We're mailing a copy to all our fire stations this week. Verdugo staff would like to take this opportunity to wish you and your family a blessed holiday season!

