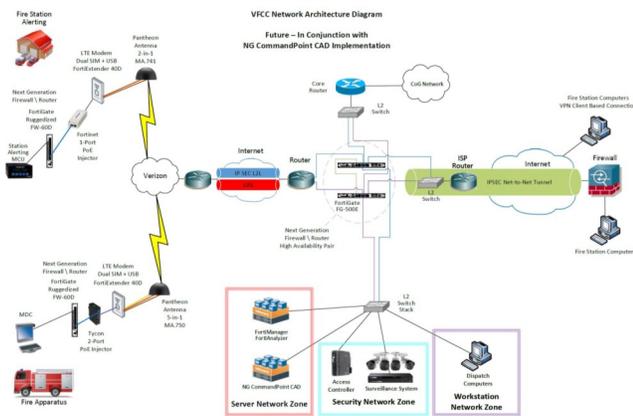


THE VOICE OF VERDUGO

CAD Update

- Work continues to move forward with the CAD upgrade project. Verdugo staff began training on the CAD data entry and processes for maintenance of all CAD data. There are over 25,000 individual data sets to transfer from our current CAD to the new. Verdugo staff will be attending CAD user train-the-trainer classes beginning in late October and early November. The RFP for the Data System to support our new CAD has been completed.
- What is a CAD Data System and what does it do? The VFCC data system is comprised of the data networking equipment and services which allow the client computers, mobile data computers and station alerting controllers to communicate with the Northrup Grumman CommandPoint CAD system. The mobile data computers and station alerting controllers utilize LTE cellular data communications provided by cellular communications providers (e.g. Verizon, AT&T, etc.) to communicate via the internet to the Northrup Grumman CommandPoint CAD system. Below is a sample image of a network architecture used to support CAD, Station Alerting and MDT/MDC controllers.



Verdugo Update

- Please join us in welcoming our second group of trainees. Alex Morales and Kevin Sweet (L to R) joined the Verdugo team and began training on August 5, 2018. Kevin comes to us from the USFS where he was a seasonal firefighter. Alex Morales worked as an EMT for AMR in LA County. Korin Peltier was signed off on Radio and earned her badge on 09/18/18 and is now fully qualified as a Fire Communications Operator. Anastasia Alexander will be signed off on Radio and earn her badge on 10/02/18 and will be fully qualified as a Fire Communications Operator.
- Imelda Domingo and Korin Peltier assisted Pasadena FD with live fire training at the Alhambra Training Center.
- Heather La Sota assisted Beverly Hills FD by staffing their dispatch center during an all-staff meeting.
- Kadia Miranda and Jacqueline Cendejas staffed a 911 information booth along with Burbank PD during National Night Out.



Out of Jurisdiction Responses

When Area C resources are responding to OoJ incidents in LFD, LAC, etc., the TAC channel will be assigned based on the type of response. RED1 will be assigned for EMS responses, and a RED TAC channel will be assigned for FIRE responses for communication amongst the Fire company and Verdugo. The requesting agencies COMM PLAN will also be included in the incident history.

Did You Know?

- EQ Standby mode triggers all apparatus to be pulled out of quarters. Upon being alerted of EQ standby, units should standby for further information. Once details of the location and magnitude of an earthquake are known a decision is made on fully activating EQ mode. Once EQ mode is fully activated Verdugo will announce the full activation. At this point units shall switch to their pre-assigned tactical channels. All BC's shall report updates to Verdugo on Red 2. Verdugo will announce when EQ mode is terminated and when resources are clear to pull back into apparatus bays.
- We are requesting assistance with maintaining Premise History. If you are dispatched to a location where the premise history is no longer valid or if premise history is needed for a particular location, please send an email to your BCs for routing to Verdugo.
- When staffing allows Verdugo staff will attempt to assist our partner agencies with 911 education information. If you have a community event and would like to request 911 education material or personnel please email Kadia Miranda at kmiranda@glendaleca.gov
- Verdugo has been busy supporting the fires throughout California, Oregon, Washington, and Hawaii. So far this year we have processed 62 overhead requests for a total of 604 personnel days and 19 Strike Team requests for a total of 135 days.