

## RIDER INFO

- ◆ Route 11 operates as a regular fixed route service making stops for passengers at Route 11 designated stops in northbound and southbound directions. Departure from the Glendale Transportation Center (GTC) will occur as scheduled within the allowable wait time, regardless of actual train arrival or departure activity.
- ◆ In the morning, scheduled departure times at the GTC are intended to coordinate with multiple scheduled train arrivals. Route 11 buses will wait up to five minutes past the published scheduled time to accommodate passengers on late arriving trains.
- ◆ In the morning, Route 11 buses will not depart before the scheduled time, even when trains arrive early, in order to remain on schedule for stops along the remainder of the route.
- ◆ Route 11 will run as scheduled in the afternoon and no time adjustments will be made for trains that are delayed or running early.

## PASSENGER SAFETY AND COMFORT

- ◆ Buses are designed to accommodate standing passengers. If you are seated, please offer your seat to senior and disabled riders.
- ◆ For your safety, please stand behind the yellow “standee-lines” located on the floor by the front and rear doors.
- ◆ Eating, drinking, littering, smoking and use of simulated smoking devices are not permitted on the bus.
- ◆ Non-alcoholic beverages may be carried in threaded, sealed, non-spill containers. Cardboard or foam cups with lids are not allowed on board.
- ◆ Please use earphones to listen to electronic devices and speak softly on cell phones.

## GENERAL INFO

### Beeline Holidays (No Service):

- New Year’s Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

### Beeline Lost & Found: (818) 409-3387

**Non-Discrimination:** In accordance with Title VI of the 1964 Civil Rights Act, Glendale Beeline is committed to ensuring that no person shall be excluded from participation in or be denied benefits of its services, programs or activities on the basis of race, color, national origin, gender, age, economic status, or language proficiency. If you believe that you have been subjected to discrimination under Title VI, you may call 818-548-3960 or file a written complaint at [www.GlendaleBeeline.com](http://www.GlendaleBeeline.com).

## WHEN’S THE NextBus?

NextBus is a tool that provides Beeline riders with real-time information that makes riding the bus easier. No matter where you are - at home, in the office or out about town - riders can find out exactly when the next few Beeline buses will arrive at any particular bus stop. Passengers can access NextBus arrival predictions via the Internet or by text messaging. An App is available for download.

### Use your desktop, tablet, or laptop.

Get live route maps, real time bus stop arrival predictions, and bus stop numbers online at [www.NextBus.com](http://www.NextBus.com).

### Use your cell phone to text for the next bus.

Send To: 41411

Message: [nbus Beeline brand&broadway](sms:41411)

(“brand&broadway” is an example stop location)

### Use your internet-enabled smart phone.

Use any internet-enabled phone to access a compact version of the NextBus webpage at [www.NextBus.com](http://www.NextBus.com).

For step by step details on how to use NextBus or how to set up other special user features like message alerts go to [www.NextBus.com](http://www.NextBus.com).



# ROUTE 11

GLENDALE TRANSPORTATION CENTER  
(GTC) TO DOWNTOWN GLENDALE

EFFECTIVE 05/14/18

Via Central Av / Brand Bl  
/ Wilson St / Colorado St



### General Operating Hours:

Monday-Friday	6:00am - 9:30am 2:45pm - 6:30pm
Saturday	No Service
Sunday	No Service

### 정보

Տեղեկություն համար

Para información

FOR BEELINE INFORMATION

(818) 548-3960

[www.GlendaleBeeline.com](http://www.GlendaleBeeline.com)

