



**Human Resources**

613 East Broadway, Room 100  
Glendale, California 91206-4392  
(818) 548-2110  
www.glendaleca.gov  
[www.GlendaleRetireeMedical.com](http://www.GlendaleRetireeMedical.com)

April 10, 2017

Dear Retired City Employees,

We hope this letter finds you and your family in good health and we wish you a wonderful year for 2017. The enclosed packet provides information for the 2017 City of Glendale open enrollment period and updated information on the City's full range of medical, dental and vision options. This year's open enrollment period runs from **April 10, 2017 through May 1, 2017**.

This letter addresses the following items:

- Renewals for June 1, 2017
- Open Enrollment Period
- Retirees / Spouses Becoming Medicare Eligible in 2017
- ICMA-RC (RHSP) – New Rates Reimbursement Request

**Renewals – June 1, 2017**

The new medical insurance rates will take effect on the June 1, 2017 insurance renewal. The percentage adjustment is provided below, and the new rates are provided within the packet.

| Medical Renewal  | 2017 – 2018<br>Final Rate Change % |
|--|------------------------------------|
| Anthem/Blue Cross PPO Plans – California Pre-Medicare      | 21.99%                             |
| Anthem/Blue Cross PPO Plans – Out-of-State Pre-Medicare    | 22.00%                             |
| Anthem/Blue Cross PPO Plans – CA & Out-of-State - Medicare | 15.80%                             |
|  |                                    |
| Anthem/Blue Cross HMO - Pre-Medicare                       | 5.00%                              |
| Anthem/Blue Cross Senior Secure HMO – Medicare             | 6.71%                              |
|  |                                    |
| Kaiser HMO - Pre-Medicare                                  | -5.00%                             |
| Kaiser Deductible HMO - Pre-Medicare                       | -5.00%                             |
| Kaiser Senior Advantage HMO – Medicare                     | 3.80%                              |



| Dental Renewal           | 2017 – 2018<br>Final Rate Change % |
|--------------------------|------------------------------------|
| Guardian High Option PPO | -10.08%                            |
| Guardian Buy Up PPO      | -10.07%                            |
| Guardian DMO             | 0.00%                              |

| Vision Renewal     | 2017 – 2018<br>Final Rate Change % |
|--------------------|------------------------------------|
| VSP Retiree Vision | 0.00%                              |

**Open Enrollment – April 10, 2017 – May 1, 2017**

As a City of Glendale retiree, you may use the open enrollment period as an opportunity to make changes to your current medical and dental (if applicable) and vision insurance elections. **The changes will take effect June 1, 2017.** Open Enrollment Guides are included with this packet.

During open enrollment, retirees can switch from one City medical plan to another City plan. As a result of the rate increases, retirees may wish to consider a lower cost plan.

**Important Note:** If you decide at any point to cancel any of your coverage with the City, you must notify the City prior to the effective date of termination of coverage.

**Retirees / Spouses Becoming Eligible for Medicare Part A and B in 2017**

A retired member and/or a dependent spouse/partner or child who is eligible for Medicare coverage by reason of age or disability **must be enrolled in Medicare Part A (Hospital Insurance) and Part B (Medical Insurance)** to maintain their eligibility with the City of Glendale’s medical coverage (as well as most other medical insurance providers).

If a retired City employee and/or qualified dependent enroll in Medicare Part A and are not eligible to receive Part A for free, the City will reimburse the cost of their Part A Medicare premium. Prior to August 1, 2015, retirees had to remain on one of the City’s medical insurance plans in order to be eligible for the Part A reimbursement. As a result of the changes occurring with the unblending in 2016, retirees can continue to receive the Part A reimbursement regardless of what plan is selected, including a non-City plan. Retirees who had already left the City’s’ plan prior to August 1, 2015 are not eligible.

Once a retiree or spouse becomes eligible for Medicare, the City’s Benefits Section and Futuris Care / Conexis Retiree Services will provide the retiree or spouse informational correspondence three months prior to their 65<sup>th</sup> birthday in reference to enrolling in Medicare and information to assist in the enrollment process for their new secondary coverage.

**ICMA-RC (RHSP) Modifying the New Rates for Reimbursement**

To modify the automatic reimbursement for your insurance premiums with ICMA-RC, retirees may submit the enclosed Benefits Reimbursement Request Change Form. Please complete page 1 and 2 along with your new invoice to 888-665-8495.



## Questions

If you have any questions or need further information, please contact the following:

### Open Enrollment Support / Benefits Inquiry / Eligibility / Claim Issues / Changes

Human Resources: Benefits Division

visit: [www.GlendaleRetireeMedical.com](http://www.GlendaleRetireeMedical.com)

Phone: (818) 548-2160

Hours: 8:00am – 5:00pm

Email: [Benefits@glendaleca.gov](mailto:Benefits@glendaleca.gov)

### Pre-Medicare Retirees – Online Enrollment Available

BenefitBridge

Phone: (800) 814-1862

Hours: 8:00am – 5:00pm

Website: [www.benefitbridge.com/glendale](http://www.benefitbridge.com/glendale)

### Retirement Billing – City of Glendale Medical, Dental, & Vision Plans

PayFlex

Phone: (800) 359-3921

Hours: (CT) 8:00am – 7:00pm  
(PST) 6:00am – 5:00pm

Website: [www.payflex.com](http://www.payflex.com)

### Futuris Care / Conexis Retiree Services – Medicare Exchange

Keenan & Associates

Phone: (888) 616-7130

Hours: 8:00am – 5:00pm

Website: [www.joppel.com/futuriscare](http://www.joppel.com/futuriscare)

### Deferred Compensation Plan / RHSP Reimbursements

ICMA-RC

Maritain Health

Balances (800) 669-7400

Reimbursements (888) 587-9441

Website: [www.icmarc.org](http://www.icmarc.org)

Hours 8:30am – 9:00pm ET

Hours 8:00am – 5:00pm ET

Fax (888) 665-8495

### Medicare Part A Reimbursements – (You can fax or email your Medicare invoice to Payroll.)

Finance Department: Payroll Section

Phone: (818) 548-2106

Hours: 8:00am – 5:00pm

Email: [Payroll@glendaleca.gov](mailto:Payroll@glendaleca.gov)

Fax: (818) 551-6923

Sincerely,



Teri Taylan  
Benefits Manager

cc: Matt Doyle, Director of Human Resources  
Robert Elliot, Director of Finance  
Deisi Alvarez, Benefits Assistant

