

FREE "California Friendly" LANDSCAPE CLASSES

Glendale Water & Power and Burbank Water and Power are again co-hosting free landscape classes for Glendale and Burbank residents. Learn how to save water and lower your water bill by identifying common water wasting problems in irrigation systems and discover the best "California Friendly" plants for your landscape.

Enrollment is limited. Call (818) 238-3730 to register.

Location: To be announced Time: 8:30 a.m. to Noon Refreshments will be served.



CLASS DATES

Saturday	October 6	Basic Landscape Design
Saturday	October 13	Landscape Plants
Saturday	October 20	Landscape Sprinkler Systems
Saturday	October 27	Landscape Watering and Fertilizing

REBATES... REBATES...



REBATES

GWP offers rebates for a variety of different appliances and home improvement upgrades. We have listed some of the rebates below. For information and a full list of rebates that we offer, visit www.GlendaleWaterAndPower.com or call our rebate hotline toll-free 1-866-557-1411.

	Rebate amount if Purchased in Glendale	Rebate amount if Purchased Outside Glendale
ENERGY STAR Ceiling Fan	\$20	\$15
ENERGY STAR CFL Torchiere Lamp	\$15	\$10
ENERGY STAR Refrigerator	\$80	\$60
ENERGY STAR Room AC	\$60	\$50

Look for the ENERGY STAR symbol  when buying appliances and household products.

Glendale Water & Power News

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The Utility with The Personal Touch

You Are Invited...October 1-4 Celebrate Customer Service Week With Us

From Monday, October 1 through Thursday, October 4, Glendale Water & Power's Customer Services Section will observe Customer Service Week. This internationally celebrated week acknowledges the importance of customer service in business success worldwide.

GWP Customer Services has been participating in the event for the past five years. During the week, our Customer Services staff will participate in fun-filled activities focused on skills necessary for outstanding customer service.

This year, we will have a booth set-up in the lobby of the GWP building at 141 N. Glendale Avenue from 8:30 a.m. to 5:00 p.m. GWP employees will be available with water and electric conservation information and to answer your water and electric related questions. Brochures and information will be available about our various PBC programs that help you save water, energy and money.

At the booth, we will give you information on the advantages of "GOING PAPERLESS" with eBill, an electronic notification of your GWP utility bill and payment option through our website at www.GlendaleWaterAndPower.com. With eBill, an email will be sent to you when your utility bill becomes available. You can also access up to 12 months of your statements and make your payment online. We will assist you in signing up for this program.

You will also have the opportunity to complete a survey about our current GWP utility bill format and give us your suggestions for improvement.

See you in October, and while visiting, enjoy a bag of popcorn.

ReSource Central

Glendale Water & Power Office Hours

Customer Services Hours:	Monday - Thursday 8:30 a.m. - 5:00 p.m.	Fridays: 8:30 a.m. - 4:30 p.m.
Drive-Up Bill Payment Hours:	Monday - Friday 9:00 a.m. - 4:00 p.m.	
Engineering Counter Hours:	Monday - Thursday 7:30 a.m. - 4:45 p.m.	Fridays: 8:00 a.m. - 4:15 p.m.

Glendale Water & Power Commission Meetings: 1st Monday of each month 4:00 p.m.
Glendale City Council Chambers (except holidays)

GWP Electric Bill Questions:
818.548.3300

GWP Water Bill Questions:
818.548.3300

GWP Automated Telephone Service:
818.548.3300

GWP Automated Telephone Service For Hearing Impaired (TTY):
818.409.7062

Power Outage:
818.548.2011

Water Emergencies:
818.548.2011

Street Light Repair:
818.548.2011

Trees in Electric Wires:
818.548.4861 or
818.548.2011

Tree Power:
818.957.4425

Senior Citizen Discounts:
818.548.3300

Smart Home Surveys:
818.265.5062

Smart Home Rebates:
1.866.557.1411
(toll-free)

Smart Home Solar Solutions:
818.548.2750

Peak Hogs Program:
818.548.3300

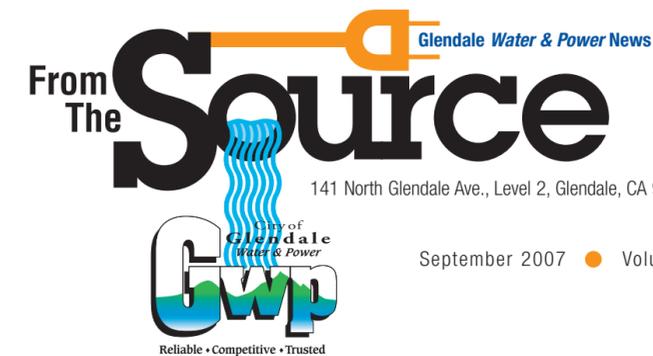
Smart Home Air Conditioning/Duct Programs:
1.877.422.2432
(toll-free)

Smart Business Lighting Rebates Program:
818.548.2750

Smart Business Energy Saving & Upgrade Program:
1.800.263.9313

City of Glendale Website: www.ci.glendale.ca.us

Glendale Water & Power Website: www.GlendaleWaterAndPower.com



141 North Glendale Ave., Level 2, Glendale, CA 91206

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Glendale... It's Time To Save Water!

Our Goal Is Only 20 Gallons Per Person Per Day

Find Out How Easy It Is To Save Water

Check out the water-saving tips on our website
www.GlendaleWaterAndPower.com

Fluoridation of Glendale's Water Begins Soon

The Metropolitan Water District of Southern California (MWD) will soon join a majority of the nation's public water suppliers in adding fluoride to the treated drinking water it supplies. Since Glendale receives 70% of its water supplies from MWD, this will affect the water we deliver to you.

More than 60 years of scientific research and experience have demonstrated that fluoridating public drinking water is not only safe and effective; it is the best method of improving oral health in a community. It has been found that people living in communities with fluoridated water have healthier teeth. Fluoride helps teeth resist decay by strengthening the protective layer of tooth enamel.



Fluoride is a naturally occurring mineral found in water. The level of naturally occurring fluoride in Glendale drinking water is approximately 0.2 to 0.3 mg/L. MWD will adjust the fluoride level in its water supply to the optimal level of 0.8 mg/L. At this level, fluoride has proven to be

safe and effective in preventing tooth decay.

Drinking optimally fluoridated water on a regular basis should make the use of fluoride tablets and drops unnecessary. GWP water customers using or considering the use of fluoride supplements should discuss this issue with their health care providers.

Despite fluoridation's proven record, many consumers may not be familiar with its benefits or may be concerned about adding a chemical to their drinking water. You can find additional information at the following website:

<http://www.mwdh2o.com/fluoridation/index.html>

Because we blend MWD water with our local ground-water supplies, Glendale *Water & Power* will be monitoring the level of fluoride throughout the City. If you would like additional information on the level of fluoride in your area, please contact Glendale *Water & Power*, at (818) 548-2062. To contact MWD, please call their Water Quality Information Line at 1-800-354-4420.

“Community water fluoridation continues to be the most cost-effective, practical and safe means for reducing and controlling the occurrence of tooth decay in a community.”

*Dr. Richard H. Carmona,
Past U.S. Surgeon General of the United States*

CONSERVATION CORNER

Take It Seriously!

As this record dry year continues, **water conservation must become increasingly important** to all Glendale citizens as well as all of California.

Recently, Metropolitan Water District (MWD) began a water conservation campaign using the theme “It's time to get serious about using less water”. In as much as 70% of our water is supplied by MWD, we need to take the strong call for water conservation seriously. MWD is tapping their stored water reserves to meet this year's demands. Water conservation is the only way to make sure our water supplies stretch for 2008.

In July, collectively, we in Glendale reduced our water use by only 2.75%. We must begin to show a much larger savings, approaching our 10% goal. We need to work together to attain this goal.

CHECK THE TIPS. LEARN HOW EASY IT IS TO SAVE 20 GALLONS OF WATER PER DAY.



Glendale, It's Time To Save Water!

To assist you in your water conservation efforts, in mid-July, you received a special water conservation issue of “the Source”. In it we provide many water conservation tips to help each of us save 20 gallons of water per day. You can also find water saving tips and a copy of the GWP prohibited water uses in a special insert in your bill and on our website www.GlendaleWaterAndPower.com.

In the summer, more than 50% of water use is outside the home. As a reminder, here are some water-saving tips:

- Adjust sprinklers so they do not water sidewalks and streets.
- Use a broom instead of a hose to clean driveways and walkways.

- Fix all leaks, both inside and outside, as soon as you discover them.
- Don't over-water your lawn and plants.

If you are already a water conservationist, review the tips. You may find a conservation method that you haven't tried yet. Let's all make a determined effort to bring our water conservation total up to at least 10%.

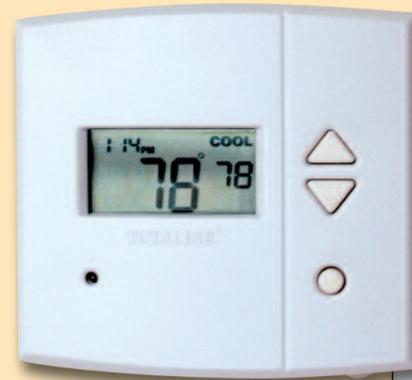
To help you in your water conservation efforts, call us for a free in-home survey. We will provide you with water-saving tips and install free low-flow shower heads and faucet aerators. Apartments are also eligible. Call 818-265-5062 to make an appointment for our Smart Home Energy and Water Saving Survey Program.

CONSERVATION CORNER

Conserve Electricity Too!

With this extremely dry year facing us, water conservation has captured a majority of the attention. However, it's also **time to talk about electric conservation.**

Hot Weather. Air conditioning. Big electric bills. Making some minor adjustments in the way you use electricity is good for the environment and it will lower your electric bill as well.



SO, HERE ARE 8 EASY ENERGY-SAVING TIPS:

1. Set A/C thermostats at 78 degrees, 85 degrees when you are not home. Lower your electric bill by using ceiling or portable fans for cooling.
2. Seal exterior cracks and holes. Install weather stripping and caulking to stop air leaks around windows and doors.
3. Replace air filters regularly and follow maintenance schedules for air-conditioning equipment. Dirty air filters reduce airflow.
4. Keep the coils in refrigerators and freezers free of dust by vacuuming regularly.
5. Seal off unused areas or areas used for storage. Turn off cooling to these areas.
6. Keep exterior doors and windows closed as much as possible. Don't cool the outdoors.
7. Reduce lighting. Turn lights off when they're not in use. Replace your incandescent light bulbs with compact fluorescent lights (CFL).
8. Turn off computers, monitors, printers, and other machines and equipment when not in use. Try not to use large appliances between 10:00 a.m. and 7:00 p.m.

To find out where the energy-wasting problem areas are in your home, call for a free in-home survey. We will install \$50 worth of free energy and water saving devices and provide tips on reducing your electricity and water bills. Customers in single-family homes and apartments are eligible. Call 818-265-5062 to make an appointment.

GWP offers programs to help you save energy. For information, call 818-548-3300 or log onto our website www.GlendaleWaterAndPower.com.