

The Time to Start Saving Water is Now! Focus Your Water Conservation Efforts Outside Your Home

Summer is just around the corner. Our rainy season has come and gone giving us another year of below normal rainfall in Southern California. Dry conditions are a continuing cycle.

Water conservation must become a way of life. Water conservation means not wasting water...learning to use water efficiently. During the summer months, outside water consumption increases to 60-70 % of total water use, making your landscape the most logical place to practice water conservation.

By planting a "California Friendly" type landscape and paying attention to your sprinklers and watering schedules, you can reduce outdoor water use by as much as 50% without sacrificing the quality and beauty of your gardens. California Friendly gardens require less water, less fertilizer, and are low maintenance. By following a few simple steps below, any landscape can be more water efficient.

- **Efficient irrigation.** Appropriate irrigation systems should be zoned to fit the water needs of each planting area. Check all irrigation systems to verify they are in good working order, no leaks, and timing devices for automatic systems are set appropriately. Check if sprinklers are watering the sidewalks and driveways, adjust them so they only water the appropriate areas. This happens a lot in Glendale!



- **Use of mulches.** Mulching is one of the most beneficial landscape practices. When used in planting beds, mulches conserve moisture, insulate plant roots from summer heat and winter cold, help control weeds, and discourage soil-borne diseases that stress plants.
- **Appropriate maintenance.** Proper mowing of turfgrass is particularly important. Research shows that raising the mower blade during dry weather and cutting the grass higher reduces the amount of water required while encouraging deeper rooting.

Your local nursery carries many different types of California Friendly plants. More information on these types of plants can also be found on www.bewaterwise.com.

If you see a park or grassy street dividers in Glendale with the sprinklers on during the day, be assured we are watering with recycled water. Recycled water is not regulated by our potable (drinking) water conservation policy. The Glendale Parks Department has adjusted all watering schedules to comply with our potable water conservation policy that prohibits residents from watering between 10:00 a.m. and 5:00 p.m.

The City of Glendale presents

Cruise Night

Saturday, July 19, 2008
5:30 p.m. to 10:30 p.m.
Brand Boulevard - In the heart of Glendale

Bring your family and enjoy an evening of spectacular classic cars, community displays, and live entertainment. Restaurants and stores will be open for business. This event is for all ages and admission is free!

Information Hotline: (818) 548-6464

ReSource Central

Glendale Water & Power Office Hours

Customer Services Hours: **Monday – Thursday 8:30 a.m. – 5:00 p.m. Fridays: 8:30 a.m. – 4:30 p.m.**
Drive-Up Bill Payment Hours: **Monday – Friday 9:00 a.m. – 4:00 p.m.**
Engineering Counter Hours: **Monday – Thursday 7:30 a.m. – 4:45 p.m. Fridays: 8:00 a.m. – 4:15 p.m.**
Closed: Friday, July 4 (Independence Day)

Glendale Water & Power Commission Meetings: 1st Monday of each month 4:00 p.m. Glendale City Council Chambers (except holidays)



GWP Electric Bill Questions: 818.548.3300

GWP Water Bill Questions: 818.548.3300

GWP Automated Telephone Service: 818.548.3300

GWP Automated Telephone Service For Hearing Impaired (TTY): 818.409.7062

Power Outage: 818.548.2011

Water Emergencies: 818.548.2011

Street Light Repair: 818.548.2011

Trees in Electric Wires: 818.550.4584 or 818.548.2011

Tree Power: 818.957.4425

Senior Citizen Discounts: 818.548.3300

Smart Home Surveys: 818.265.5062

Smart Home Rebates: 1.866.557.1411 (toll-free)

Smart Home Solar Solutions: 818.548.2750

Peak Hogs Program: 818.548.3300

Smart Home Air Conditioning/Duct Programs: 1.877.422.2432 (toll-free)

Smart Business Lighting Rebates Program: 818.548.2750

Smart Business Energy Saving & Upgrade Program: 1.800.263.9313

From The **Source** Glendale Water & Power News

141 North Glendale Ave., Level 2, Glendale, CA 91206

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GWP City of Glendale Water & Power
Reliable • Competitive • Trusted

In This Issue

2 Free Energy Efficient Light Bulb Delivered To You

Tips To Summerize Your Home **3**

4 GCC's New Solar Panels

Glendale Wins 4th CMUA Award

We did it again! For the fourth consecutive year, GWP won the California Municipal Utilities Association (CMUA) Resource Efficiency Award for the most "innovative and comprehensive approaches to the usage of Public Benefit Funds."

This year's award was for our low-income Cool Care Program. The Cool Care Program helps low-income families reduce their energy costs by providing them with a new ENERGY STAR refrigerator for \$100, to replace their old inefficient model.

Each year in extremely close competition, utilities from all over California submit their programs for recognition by the CMUA. Last year GWP won this same award for our Business Energy Solutions Program. In prior years we have won for our residential Peak Hogs air conditioning program, and for our one-of-a-kind Small Business Energy Saving Upgrade Program. You can see our awards proudly displayed in our Perkin's building lobby.

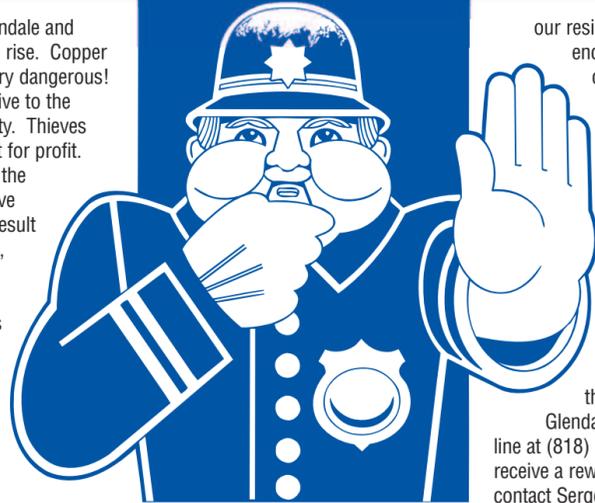


Admiring GWP's fourth consecutive CMUA Award are L to R: Charlotte Rellaford, Customer Service Utility Representative; Varsenik Avetisyan, Office Specialist; Atineh Haroutunian, Public Benefits Coordinator and Ayda Manamshian, Customer Service Utility Representative.

Copper Wire Theft is a Crime

Copper wire theft in Glendale and surrounding cities is on the rise. Copper wire theft is a crime and very dangerous! It is also costly and disruptive to the services provided by the City. Thieves are stealing copper to sell it for profit. Most thieves do not realize the danger of tampering with live electrical wires which can result in serious injuries, or death, cause major damage to property and result in fires.

Copper theft costs cities millions of dollars and many hours to replace the intricate wiring in these types of high voltage equipment. It causes unnecessary interruptions to the electric services of businesses and residents, resulting in loss of productivity and a major inconvenience to



our residents. Glendale Police encourage residents to contact them when they see people, other than City crews, at facilities with electrical equipment or lingering at construction sites and unoccupied buildings, tampering with or removing wires and copper materials. Write down the license plate numbers of vehicles that are seen and call 911 to report copper wire theft in progress or call the Glendale Police anonymous tip line at (818) 507-STOP and you may receive a reward. For further information contact Sergeant Vahak Mardikian who is in charge of the Glendale Police Department's Burglary Unit at 818-548-3127.

Energy Efficient, Earth Friendly Light Bulb Delivered to You

Energy efficient lighting is one of the most cost effective ways to reduce energy consumption in a household. Through GWP's newly approved Smart Home Energy Efficient Lighting Program, all residential customers will be receiving one free compact fluorescent light bulb (CFL) in the mail in the next couple of months, compliments of GWP.

GWP encourages residents to replace all incandescent bulbs in their homes with CFLs. To help our customers start saving energy and money, we are sending one CFL per residential address. Replacing an incandescent light bulb with a new energy efficient CFL can save \$11.00 a year and \$77 over the 7 year life of the bulb. Each box will contain one CFL along with information on how to purchase additional energy saving light bulbs through our new online catalog at reduced costs. Our new online catalog will provide our customers with access to a wide variety of energy efficiency lighting options that can significantly reduce energy costs. Look for your energy saving light bulb this summer! Visit www.GlendaleWaterAndPower.com for more information.



CONSERVATION CORNER

CONSERVATION

Summerize Your Home

Summer is almost here and temperatures are already climbing. Don't let your electricity bill escalate too. Making some minor adjustments in the way you use electricity this summer can save power and money. Here are some easy energy-saving tips:

- Set thermostats at 78° when you are home, 85° when you are not home. Installing a programmable thermostat helps optimize your cooling needs. And you won't have to remember to change the settings. GWP offers rebates on ENERGY STAR thermostats.
- Replace air filters regularly and follow maintenance schedules for air-conditioning equipment. Dirty air filters reduce airflow, meaning more electricity is used to run the blower motor.
- Keep the coils in refrigerators and freezers free of dust by vacuuming them regularly.
- Seal off unused rooms of your home or areas used for storage. Turn off cooling to these areas.
- Keep exterior doors and windows closed as much as possible. Don't cool the outdoors.
- Why heat your house with your light bulbs? Replace your incandescent light bulbs with compact fluorescent light bulbs (CFL). CFL's save more than 65% on your lighting bills, last 10 times as long and stay cool.
- Turn off lights, computers, monitors, printers, and other machines and equipment when not in use.
- Seal all air leaks in your home with caulking and weather stripping.
- Plant a tree on the sunny, warmest side of your house. The shade the mature tree provides will help keep that side of your house cooler. Residential customers can receive free shade trees through our Tree Power program. Call (818) 957-4425 for more information.

For more energy saving tips, check out the conservation section on our GWP website at www.GlendaleWaterAndPower.com.

GWP's New Green Building Program

Constructing and operating buildings require enormous amounts of energy, water, and materials and create large amounts of waste. Where and how these buildings are built affect the ecosystems around us in countless ways. And the new buildings themselves create new indoor environments that present new environmental problems and challenges. As the environmental impact of buildings becomes more apparent, a growing field called sustainable design is leading the way to reduce that impact at the source. Sustainable design is the practice of creating healthier and more resource efficient models of construction, renovation, operation, maintenance, and demolition. Increasingly, buildings incorporating sustainable design are called **Green Buildings**.

In response GWP is working with the City of Glendale Departments of Planning, Public Works, and Community Development and Housing to develop a comprehensive Green Building Program through a green building committee. This program will support green building training opportunities for GWP customers, area contractors, and City employees. Additionally, it will provide cash incentives for design review, LEED (Leadership in Energy and Environmental Design) and other approved green building certifications, green building raters, other technical assistance and support throughout the application process, and the installation of water and energy efficient measures through this and other existing GWP programs. We will keep customers posted on this program as it develops. Check www.GlendaleWaterAndPower.com for more information.



GWP & Glendale Community College are Experiencing the Power of Solar!

They can be seen from near and far! These are the new solar panels atop the new Glendale Community College (GCC) parking structure. Come experience the power of solar with us on July 21 at GCC's parking structure, as GWP and GCC officially "flip the switch" on the new solar panels.

A little history on GCC's solar panels...

Through GWP's Energy Partnership Program, GWP will own and operate the system and sell the green power back to GCC at its regular rate. This way both parties are green! For the next 50 years, GWP counts the power toward its renewable portfolio standard and GCC gets to claim the green power for green building certification purposes.

The new solar system is expected to generate an average of 400 mWh of green power each year, enough electricity to power about 125 homes. The new system will also serve approximately 10% of the campus' energy needs.

For more information on the our solar commemorative event at GCC, please visit www.GlendaleWaterAndPower.com



GWP has the Answer...???

Q
A

Why am I being charged for rubbish on my utility bill, when my landlord is already paying for this?

Tenants are charged a basic refuse fee that pays, for street sweeping, litter collection, the free collection of recyclables, yard trimmings and bulky items.

Landlords pay for the rental of metal refuse bins from the City or a private hauler if the building is too large to use plastic refuse containers. If a building is small enough to use the City's refuse containers, the landlord is not charged any refuse fees, as the tenant fees pay for the containers.