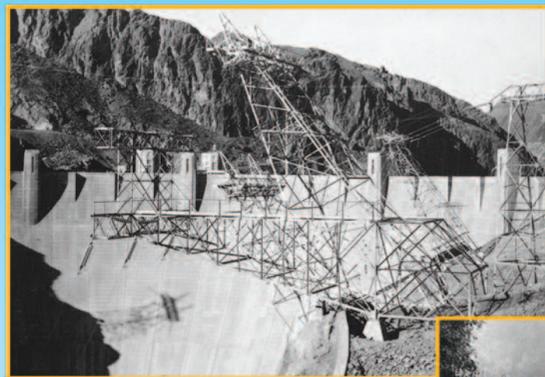


Celebrating **100** Years of Reliable Service

The Glendale Public Service Department Is Born Electricity

In 1909, the City of Glendale's purchase of Mr. Brand's Power & Light Company included a contract with the Pacific Light and Power Company (PL&P), a supplier of wholesale electricity. For the next 8 years, Glendale bought its wholesale power from PL&P. In 1917, Southern California Edison took over PL&P and Glendale continued to purchase wholesale electricity exclusively from Edison for 20 years.

In 1937, Glendale signed a contract with the Federal Government to receive power from the Hoover Dam Hydro-power Generating Plant, in Nevada. Initially, Hoover provided 100% of Glendale's power requirements. However, as the population grew and electric power demand increased, Glendale began to consider additional sources for electricity.



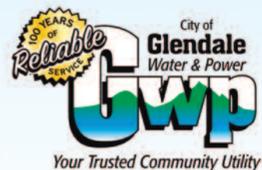
Water

Glendale's continuing priority for safe, quality water supplies began early in the history of our city.

At the time the City of Glendale became a municipal electric utility, 14 private water companies operated wells in Glendale. Undersized water mains, insufficient reservoirs and lack of a circulating system caused concerns about the pollution of their domestic water supplies.

Prompted by these concerns, in 1912 Glendale citizens began to look for answers. After many months of discussions, it became apparent that the citizenry were divided into two groups with very different ideas. One group favored establishing a Glendale municipal water system. The other advocated annexation to the City of Los Angeles which would make Glendale eligible to receive imported water from the Owens Valley through the Los Angeles Aqueduct.

In 1914, the controversy was solved when a Glendale bond issue favoring the creation of a municipal water system passed by an overwhelming majority vote. Initially, the four largest private water companies were purchased and the municipal water system was added to the electric system of the Glendale Public Service Department.



GOOGLE | GLENDALE

Anyone who knows the internet agrees that Google is a household name. And now Google wants to bring their brand name literally into your home. The company recently announced plans for an experimental high-speed fiber network for a community that meets its criteria.

The Google network would be competitively priced and more than 100 times faster than anything currently offered in our city. Google is looking for a partner to participate in this experiment, and is asking for proposals from local governments. Glendale plans to submit a response to Google's Request for Information. If our City is chosen by Google, this would be an historic and economic opportunity for our community.

To get our application noticed, we need your help. Let Google know why you want Google for Glendale.

Go here: <http://www.google.com/appserve/fiberrfi/>

Click: **Get Involved**

Click: **Nominate Your Community Sign Up & Fill Out Survey**

Your voice counts. Let's bring Google to Glendale today!

For more information, visit www.google4glendale.com

ReSource Central

Glendale Water & Power Office Hours

Customer Services Hours: **Monday – Thursday 8:30 a.m. – 5:00 p.m. Fridays: 8:30 a.m. – 4:30 p.m.**
 Drive-Up Bill Payment Hours: **Monday – Friday 9:00 a.m. – 4:00 p.m.**
 Engineering Counter Hours: **Monday – Thursday 7:30 a.m. – 4:45 p.m. Fridays: 8:00 a.m. – 4:15 p.m.**

Glendale Water & Power Commission Meetings: **1st Monday of each month at 4:00 p.m. Glendale City Council Chambers (except holidays)**



GWP Electric Bill Questions:
818.548.3300

GWP Water Bill Questions:
818.548.3300

GWP Automated Telephone Service:
818.548.3300

GWP Automated Telephone Service For Hearing Impaired (TTY):
818.409.7062

Electric Emergency:
818.548.2011

Water Emergencies:
818.548.2011

Street Light Repair:
818.548.2011

Trees in Electric Wires:
818.550.4584 or 818.548.2011

Tree Power:
818.957.4425

Solar Solutions:
818.548-2750

Glendale Care:
818.548.3300

Smart Home Surveys:
818.265.5062

Smart Home Rebates:
1.866.557.1411 (toll-free)

Smart Home Solar Solutions:
818.548.2750

Peak Hogs Program:
818.548.3300

Smart Home Air Conditioning / Duct Programs:
1.877.422.2432 (toll-free)

Smart Business Energy Saving & Upgrade Program:
1.800.263.9313

Water Waster Hotline:
818.550.4426

From The Source

141 North Glendale Ave., Level 2, Glendale, CA 91206



March 2010 ● Volume 10, Number 1

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100 Years of Service - Our History, *Continued*



Smart Meters AND YOU

Glendale Water & Power will soon begin one of the largest utility projects in its 100 year history, replacing all electric and water meters with new Smart Meters. This project has already been approved by the Glendale City Council, and will greatly enhance all of our efforts to conserve water and energy.

The benefits of Smart Meters are:

More Energy Use Information

Smart Meters will communicate your energy use information through a secure wireless home area network and on the Web. Our customers can make smarter energy decisions that translate into savings.

(continued on page 2)

Smart Meters AND YOU

(continued from page 1)

Pricing Plans that Work for You

“Smarter” meters bring “smarter” pricing plans that give customers more choices based on lifestyle and convenience. In the near future, customers can choose rate plans that save money on energy use during off-peak hours.

Enabling the “Connected Home”

The new “smart” meters will communicate with “smart” thermostats, appliances, electronics and solar panels. Customers will program smart appliances and devices to respond to their energy use preferences based on cost, comfort and convenience.

Peak Energy Alerts

The advanced communications system will alert customers to periods of peak pricing and grid emergencies by sending a message directly to a cell phone, computer or in-home displays.

Convenience When You Move

Customers will have the convenience of remote service turn-ons. If customers are moving they no longer need to schedule an appointment in advance or wait for a field representative.

Keeping the Lights On

Information provided by the new “smart” meters will inform GWP when an outage occurs and how extensive it is, enabling a faster response for quicker service restoration.



To Keep Up with Smart Meter's Progress, please visit our website at www.GlendaleWaterAndPower.com

Free Water Conservation 101 Classes

Congratulations customers, YOU have made water conservation successful in Glendale. Working together, we reached an average water savings of 18%. Now the challenge is to continue to maintain that savings.

Despite winter rains and snows, mandatory water conservation remains in effect. Until the stored water in the State reservoirs is at normal levels, the California drought continues.

Join your friends and neighbors at a GWP free “Water 101” class. Learn how to minimize the impact of continuing water conservation on your family, your landscape and your water bill.

Learn what to do this spring to assure that your garden will survive water conservation this summer.

Learn how to help Glendale sustain our water conservation levels to meet the State's mandatory goal of 20% savings by 2020.

Classes resume this spring:

Saturday, March 27 9:30 a.m. - 12:00 noon
Thursday, April 15 6:30 p.m. - 9:00 p.m.

All classes are free to Glendale residents. Class space is limited, so call to reserve your place, **818-548-4828**. Class location information will be provided when you make your reservation.



The Business of Solar



Your GWP Solar Professionals



Last year, a number of small businesses in the Glendale community decided to go solar. If you're a business owner, going solar may mean paying thousands of dollars to install a photovoltaic system. However, this investment can turn a barren rooftop into a valuable asset by reducing electricity costs.

Jeremiah Becker, owner of Studio Auto Body is currently installing a 4.9 kW system on his company's rooftop. Besides saving energy, this business owner wanted to be an example to his community. By “going green” Studio Auto Body adopted energy saving practices that reduce the company's overall impact on the environment.

Laura Stewart, President of Wellspring Therapy, a company, offering comprehensive rehabilitation programs, recently installed a solar photovoltaic system on their Montrose facility. Through the installation process, Stewart felt the company's owner appreciated the support and questions answered by GWP and the City of Glendale's Building and Safety department.

Citadel Environmental, an environmental health and safety firm, installed a solar array forecasted to provide 45,000 kWh of electricity per year.

The GWP Solar Solutions Incentive Program can significantly reduce a solar system's installation costs by offering a great incentive for small business as well as residential customers. So why not consider going solar? Our incentive for systems 30kWdc or less is \$3.42 per CEC-CSI rating. City permits and application fees related specifically to the solar installation are also reimbursed.

You will need to consult professional solar contractors for answers to questions such as: how many panels will I need; how long do the panels last; how much will they cost?

To find out more information about our incentives, residential customers can call **(818) 548-2750**. Commercial customers should talk to our GWP Business Representatives, Herbert Garcia and Shant Boodanian at **(818) 548-2749** or **(818) 548-2747** or you may go to our website at www.GlendaleWaterAndPower.com

Now Is The Time To Consider “GOING SOLAR”!!



GWP is the first in the nation to launch a county-wide energy conservation program for kids. We'll have more information in the next Source Newsletter! In the meantime, check out the website at www.GREENALLOWANCE.com

What About Getting A Smart Home Energy Survey TODAY?

We think of our homes or apartments as solid foundations surrounded by sturdy walls. Your home can protect you against the elements; however, cracks and crevices in windows, doors, walls and pipes channels drafts that force your heating and cooling system to work overtime. Faucet leaks and sprinkler malfunctions waste water, adding unnecessary costs to your water bill.

An easy way to see how much energy your home is using and losing each day is having a **GWP Free Smart Home Energy & Water Savings Survey** done. The survey takes less than two hours and will assist you in improving your home's energy and water efficiency.

Take the first step today by scheduling a **Smart Home Energy & Water Saving Survey**. You'll receive \$50 worth of conservation devices installed free by GWP certified contractors. To make an appointment or for more information call **(818) 265-5062** or check out our website at: www.GlendaleWaterAndPower.com.

Glendale Water & Power offers FREE LANDSCAPE CLASSES!

Now is the time to start thinking about your spring landscape projects. Glendale Water & Power and Burbank Water and Power are co-hosting FREE landscape classes. Discover how to create a beautiful and easy to maintain garden without running up your water bills. Learn more about landscape designs, how to install and maintain your irrigation system, and about California-friendly and native plants. Also, there's plenty of opportunity to ask questions.

Classes take place on **Saturdays** from **8:00 a.m. to 12:30 p.m.** on the following dates:

- April 3** 2010 Landscape Design Basics
- April 10** 2010 California Friendly Plants
- April 17** 2010 Efficient Irrigation Systems
- May 1** 2010 Landscape Design Basics
- May 8** 2010 California Friendly Plants
- May 15** 2010 Efficient Irrigation Systems

Please call **(818) 238-3730** to register for classes. Class location information will be given at time of enrollment. Refreshments will be served.

