

Glendale Water & Power is required to print the Power Content Label to the right showing Glendale's current renewable resources that represent a mixture of wind, solar, geothermal, hydro-electric and landfill gas. The resources mix is required to be shown in kilowatt-hours as a percentage of RETAIL SALES.

POWER CONTENT LABEL			
Energy Resources	GWP Power* (2011)	GWP Green Partners** (2011)	(2010) California Power Mix**** (for comparison)
Eligible Renewable	14.3%	100%	14%
■ Biomass & waste	0.9%	0%	2%
■ Geothermal	1.6%	0%	5%
■ Small hydroelectric	2.9%	0%	2%
■ Solar	< 1%	0%	0%
■ Wind	8.9%	100%	5%
Large Hydroelectric***	5.1%	0%	11%
Coal	36.3%	0%	7%
Natural Gas	23.1%	0%	42%
Nuclear	7.0%	0%	14%
Other: Unspecified Sources	14.2%	0%	12%
TOTAL	100%	100%	100%

* 94% of GWP Power is specifically purchased from specific contract or ownership rights.
 ** Green Partners Program allows customers enrolled to support renewable energy resource development by paying a premium on their electric bill. 100% of GWP Green Power charges are specifically used to secure new renewable resources.
 *** Although the City of Glendale determined that Large Hydroelectric is an Eligible Renewable Resource, the California Energy Commission does not recognize Large Hydro resources as eligible for its Renewable Portfolio Standards (RPS) requirements.
 **** Percentages are estimated annually by the California Energy Commission based on the electricity sold to California consumers during the previous year.

For specific information about this electricity product, contact Glendale Water & Power.
 For general information about the Power Content Label, contact the California Energy Commission at 1-800-555-7794 or www.energy.ca.gov/consumer.

The City of Glendale presents
 The 19th Annual
Cruise Night
 Glendale's blast to the past!
Saturday, July 21, 2012
 5:30 p.m. to 10:30 p.m.
 Brand Boulevard - In the heart of Glendale

Bring your family and enjoy an evening of spectacular classic cars, and community displays. Restaurants and stores will be open for business. This event is for all ages and admission is FREE!

Information Hotline: (818) 548-6464 www.glendalecruisenight.com

ReSource Central

Glendale Water & Power Office Hours

Customer Services Hours: Monday — Thursday 8:30 a.m. - 5:00 p.m. **Fridays: 8:30 a.m. - 4:30 p.m.**
 Drive-Up Bill Payment Hours: Monday — Thursday 9:00 a.m. - 4:00 p.m.
 Engineering Counter Hours: Monday — Thursday 7:30 a.m. - 4:45 p.m. **Fridays: 8:00 a.m. - 4:15 p.m.**
City will be closed on July 4 (Independence Day)
 Glendale Water & Power Commission Meetings: 1st Monday of each month at 4:00 p.m. Glendale City Council Chambers (except holidays)

GWP Electric Bill Questions: 818.548.3300	Electric Emergencies: 818.548.2011	Tree Power: 818.957.4425	Air Conditioning Tune-Up Programs: 1.877.422.2432 (toll-free)
GWP Water Bill Questions: 818.548.3300	Water Emergencies: 818.548.2011	Solar Solutions: 818.548.2750	Smart Business Energy Saving & Upgrade Program: 1.800.263.9313
GWP Automated Telephone Service: 818.548.3300	Street Light Repair: 818.548.2011	Glendale Care: 818.548.3300	Water Waster Hotline: 818.550.4426
GWP Automated Telephone Service For Hearing Impaired (TTY): 818.409.7062	Trees in Electric Wires: 818.550.4584 or 818.548.2011	Smart Home Rebates: 818.548.3300	
		Smart Home Solar Solutions: 818.548.2750	

City of Glendale Website: www.ci.glendale.ca.us Glendale Water & Power Website: www.GlendaleWaterAndPower.com
 Facebook: www.facebook.com/GlendaleWaterAndPower Twitter: www.Twitter.com/COGwaterpower

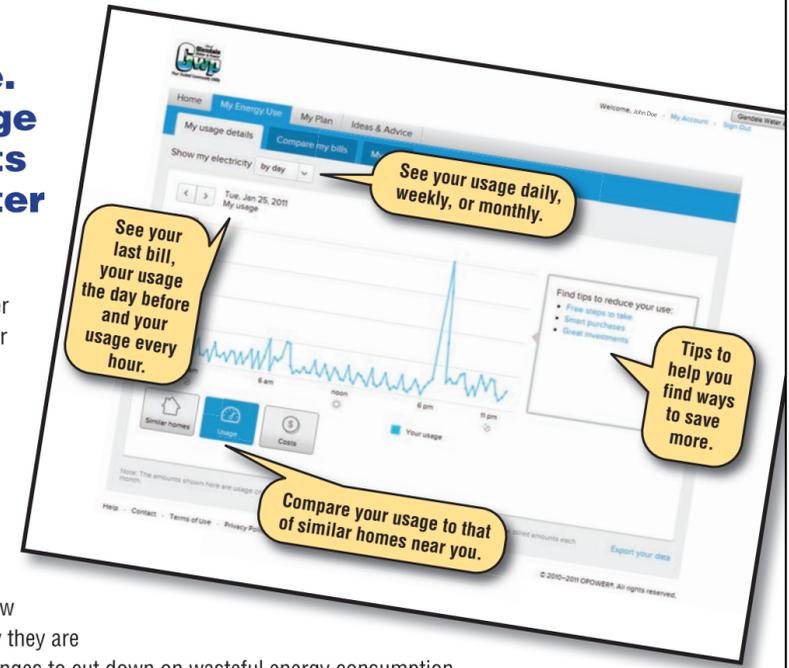
From The **Source** Glendale Water & Power News
 141 North Glendale Ave., Level 2, Glendale CA 91206
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View Your Usage Online. Take Advantage Of The Benefits Your Smart Meter Has To Offer!

Now through the GWP and Opower websites, customers can view their energy usage online and be able to compare their usage with prior months and get a more detailed view of monthly, weekly, daily or hourly usage.

Previously customers could only see their usage data every two months. The new features will allow customers to see what time of day they are using energy in order to make changes to cut down on wasteful energy consumption. Customers can also compare their usage to that of similar homes and download tips to save energy. Visit <https://gwp.opower.com>.



Glendale Water and Power has organized public information meetings to provide customers with information on a proposed electric rate increase. Residents and stakeholders are encouraged to attend and learn how the proposed electric rate increase may affect them. Public information meetings will be held on the following dates and times:

Monday, July 16, 2012, 7:00 p.m. – 8:30 p.m. Sparr Heights Community Center 1613 Glencoe Way, Glendale, CA 91208	Wednesday, July 18, 2012, 7:00 p.m. – 8:30 p.m. Clark Magnet High School Cafeteria 4747 New York Ave. La Crescenta, CA 91214
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For more information on our public information meetings please contact our Customer Services Department at (818) 548-3300 or visit www.GlendaleWaterAndPower.com

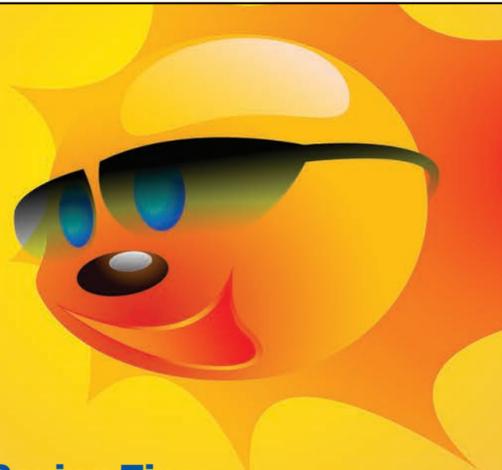
Want the latest updates from GWP?

Like us on Facebook
www.Facebook.com/GlendaleWaterAndPower

Follow us on Twitter
www.Twitter.com/COGwaterpower

Summertime Tips To Help You Save Money

Our energy and water usage increases dramatically during the summer months, which translates into higher bills. Listed below are some energy and water tips to help you save money and conserve.



Simple Water Saving Tips:



- Make a note to check your sprinklers frequently for over-spray or run-off of water. Adjust them if they are watering sidewalks, driveways, and parked cars. Sprinkler heads can get moved, broken, or have the direction of the spray altered. This happens because of water pressure changes, lawnmowers bumping against sprinkler heads, or pedestrians and pets walking on the grass.



- Consider installing a drip irrigation system. Drip irrigation systems use approximately 50% less water than conventional watering techniques. Water from drip irrigation is also less likely to evaporate before reaching plants because the water is directly applied to the plants' roots.

- Catch tap water while you wash vegetables and fruits to water your plants.

- Catch tap water in a bucket while you wait for the water to warm-up in the shower to water your plants.

- Install low-flow fixtures. Change old showerheads and sink faucets for eco-friendly alternatives that can save 25-60% on water usage.



Simple Energy Saving Tips:

- Unplug seldom-used appliances, such as an extra refrigerator in the basement or garage.

- Cleaning out the lint filter regularly helps your dryer's performance and saves you as much as \$35 a year on energy costs.

- Full refrigerators and freezers use less electricity because the items inside help keep the temperature down each time you open the door.



- Air-dry your laundry. Buy an inexpensive clothesline or tie a rope between two nearby trees and hang your clothes outside to avoid running the dryer.

- Cooking outdoors in the summer months keeps your house cool and saves the electricity you would use running kitchen appliances.

For more tips visit www.GlendaleWaterAndPower.com

Create A Water-Smart Garden FREE GWP Landscape Classes

Join us at one of our free Saturday morning landscape classes designed to help home gardeners makeover their front and back yards by focusing on water efficient landscape design, efficient irrigation systems, and careful plant selection. All classes are free to customers of Glendale Water & Power and Crescenta Valley Water District.

Space is limited and classes fill up quick. Call or e-mail to reserve your place: **818-548-3280** or jgaines@ci.glendale.ca.us. Class location information will be provided upon reservation confirmation.

Take Home A **FREE** Kit of Water Saving Devices Worth Over **\$35**

Saturday, July 28, 2012 9:30 a.m. - 12:30 p.m.

Saturday, August 18, 2012 9:30 a.m. - 12:30 p.m.

Saturday, September 15, 2012 9:30 a.m. - 12:30 p.m.



Reduce The Size Of Your Lawn And Save Money



Armeria Maritima

Did you know grass is one of the highest cost items in a yard because it requires a lot of care such as frequent mowing, and watering? There are alternate types of plants that can replace your grass and save you money. Below are three plants to consider.

Armeria Maritima A sun-loving groundcover that has shades of pink, white, and red flower clusters. The Armeria Maritima grows readily from flower seed, and does well in full sun and well-drained soil. This plant is also an excellent choice for any rock garden.

Dymondia Margaretae Commonly known as "Silver Carpet" the Dymondia Margaretae grows very tight to the ground and can be used in low traffic areas as a lawn substitute. It also survives with lower water consumption than grass, making it an excellent water-wise alternative.



Juniperus Horizontalis "Bar Harbor"

Juniperus Horizontalis "Bar Harbor" Superb for low-maintenance landscapes as it requires virtually no pruning. They can be planted 3 to 4 feet apart to be used as ground cover. The plant grows about 8 to 10 inches tall. "Bar Harbor" Juniperus is comprised of bright blue foliage which grows in the spring. This changes to darker, reddish blue during the winter.



Dymondia Margaretae

Plan now to turn your front yard into a California Friendly garden. To help you get started join GWP at one of our free landscape classes (see article above). Visit www.GlendaleWaterandPower.com for more information on drought tolerant landscapes.

GWP has the Answer

Q
A

During the summer months we tend to use more energy and water, especially when the outside temperature reaches the mid 80s. What can I do to reduce my electricity bill?

With the climbing temperatures and escalating electric usage during the summer, your electric bill could very well increase. Fortunately, there are several things that can be done to help lower your bill. Here are some tips to reduce those costs:

- Set thermostats at 78 degrees when you are home and 85 degrees when you are not home. Installing a programmable thermostat will help optimize your cooling needs.
- Replace air filters and follow maintenance schedules for air conditioning equipment. Dirty air filters reduce airflow which means more electricity is used to run the blower motor.
- Keep draperies drawn and windows closed. This will prevent cool air from seeping in through the windows, as will installing weather-strips and seals.
- Install ceiling fans. Creating air movement in a room can improve the comfort of the space and can cut the energy use and cost compared to air conditioning.
- Turn off lights, computers, monitors, printers, and other machines and equipment when not in use.
- Keep coils in refrigerators and freezers free of dust by vacuuming them regularly.

For more energy saving tips, check out the conservation section on our GWP website at www.GlendaleWaterAndPower.com.

Glendale Water & Power's Low-Income Programs

Glendale Water & Power's low-income programs are designed to help customers with their electric bills. Eligible customers must meet the current income guidelines on the right to qualify for these programs. The income guidelines are updated each year on May 1st and are effective June 1, 2012 through May 31, 2013.

If you are interested in enrolling in any of the programs below, please call customer service for an application **(818) 548-3300**.

You can also download applications from our web site at www.GlendaleWaterAndPower.com.

2012 Qualifying Income Guidelines	
Number in Household	Maximum Gross Annual Income
1	\$22,340
2	\$30,260
3	\$38,180
4	\$46,100
5	\$54,020
6	\$61,940
Each Additional Person	\$ 7,920

Glendale Care: Offers a \$10.00 monthly GWP electric bill discount to eligible low-income customers. Most customers are billed bi-monthly, which accumulates to savings of \$20.00 on each electric bill.

Helping Hand: Eligible low-income customers facing hardships due to unemployment, unexpected medical expenses or death in the family may qualify for a one-time bill payment or deposit assistance of up to \$150. Restrictions apply, please call for more information.