



**Build your In Demand Skills**  
Care Coordination Training

**What is Care Coordination?** Care coordination is a rewarding and fast-growing career in the health care industry. Care coordination is all about health care professionals working together to ensure that patients' health needs are being met and that the right care is being delivered in the right place, at the right time, and by the right person.



**Health Care Team**

- Physicians and Nurses
- Pharmacists
- Health Practitioners
- Specialists
- Insurance Providers
- Patient, Family and Caregivers



**Care Coordination**

- Assess Patient Needs
- Create Proactive Care Plan
- Support Patient Goals
- Align Resources with Patient Needs
- Link to Community Resources
- Monitor & Follow-Up
- Communicate & Share Knowledge
- Help with Transitions of Care



**Patient**

Improved Health Outcomes



# What types of jobs, career pathways and salaries are available?

The job outlook for health care professionals working in care coordination is expected to grow 22% by 2022, according to the U.S. Bureau of Labor Statics. Modern Healthcare magazine reports that the demand for people who can effectively coordinate care has skyrocketed in recent years as payers and providers turn to new healthcare delivery models aimed at lowering costs and improving health outcomes. Jobs in care coordination fall within three interconnected career pathways. Each level requires requisite education, training and certification(s).

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## Entry-level I (Patient Navigator)

Medical Assistants, Certified Nursing Assistants, Home Health Aides, and Personal Care Assistants

Salary Range:  
\$33,000 – \$51,000

*Salary Information from Glassdoor*

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## Middle skill-level II (Care Coordinator)

Registered Nurses  
(Degree: ADN, BSN)

Licensed Vocational Nurses, Social Workers (Degree: BSW), and Community and Social Service Specialists

Salary Range:  
\$63,000 – \$109,000

*Salary Information from Glassdoor*

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## Professional-level III (Care/Case Manager)

Registered Nurses  
(Degree: BSN, MSN),

Social Workers  
(Degree: BSW, MSW)

Salary Range:  
\$73,000 – \$127,000

*Salary Information from Glassdoor*

## What knowledge and skills will you learn?

- Continuum of care
- Care planning concepts
- Assessment of patient care needs
- Interdisciplinary teamwork
- Critical thinking, problem-solving
- Patient/client communication
- Regulatory compliance
- Recordkeeping and documentation
- Cultural competency
- Accessing health care resources

*The C3 Skills Alliance is a network of business, education and workforce development stakeholders committed to meeting healthcare industry needs for a skilled care coordination workforce.*

## GET STARTED NOW!

*This information is made available under a grant from the California Workforce Development Board.*

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